

SPRING AWAKENING

December 17-20 #bwAwakening

Frequently Asked Questions

When can I watch SPRING AWAKENING?

The production will air at the time posted on your ticket (8:00 pm EST Thursday-Saturday, 2:00 pm EST Sunday). It cannot be played at any other time and you will not be able to pause, rewind or fast-forward the production. The production will play through once with one 5-minute intermission.

Can I play the production on more than one device?

Your unique ticket code gives you access to the streaming of SPRING AWAKENING. The code can be used on one device at a time.

What if there are technical difficulties?

Please note that the quality of your internet connection may affect your viewing experience. We suggest checking your internet connection prior to the show. Refunds will be given in the event that BW or ShowTix4U, BW's streaming partner, experiences technical difficulties.

Can I watch the production with a group?

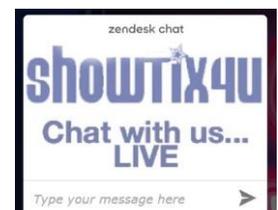
If you are planning to watch the production with multiple people, the Group Pass is the perfect ticket option for you.

What are the best options for viewing the virtual production?

While watching the show on a cell phone or tablet may be easiest, the best viewing experience is likely to be via a smart TV with web access or a computer or laptop connected to a quality sound system.

What if I experience technological difficulties while streaming the production?

Technical support is available from our ticketing and streaming partner ShowTix4U. To access the support, visit www.ShowTix4U.com/stream. In the bottom left corner of the page, a live chat application will be available (pictured to the right). Here, you can interact with a live support agent from ShowTix4U.



Did BW follow coronavirus safety protocols while filming?

YES! In addition to [University-wide Coronavirus safety protocol](#), the production followed even stricter safety protocol. This included temperature checks, mask-wearing, and cutting down on the amount of time that individuals spent in-person together. When filming for the production concluded, no one involved in the production had contracted the virus or needed to be isolated or quarantined.

