

Student Ritter Library Survey Report October 2006

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The Sample

A total of 569 students responded to the survey, which was presented in an online format as a link on Blackboard (the downloaded response file showed that 654 students accessed the file, but of those 85 did not answer any questions. Comparisons to a previous, similar survey conducted in 2001 are shown whenever possible. Due to rounding numbers, the percentages given in this report sometimes do not add to 100%.

The sample was slightly long on juniors and seniors, but overall relatively accurately reflected the actual student distribution by grade level:

Question ID 38	What is your grade level?	
	2006	2001
Freshmen	21.1%	14.1%
Sophomores	15.9%	15.1%
Juniors	26.4%	24.9%
Seniors	31.6%	26.7%
Grad Students	5.1%	19.3%
	100.0%	100.1%

This year's survey was answered by a significantly higher percentage of resident students, perhaps reflecting that resident students are more likely to access their Blackboard/Portal page:

Question ID 39	What is your residency status?	
	2006	2001
Campus resident	52.4%	42.3%
Commuter	47.6%	57.7%
	100.0%	100.0%

Also, full time students may be more likely than part time students to access their Blackboard/Portal page, which provided access to complete the survey:

Question ID 40	What is your course load?	
	2006	2001
Full time student	93.9%	70.3%
Part time student	6.1%	29.7%
	100.0%	100.0%

This table reflects very little change in GPA between the two surveys:

Question ID 43	What is your grade point average (GPA)?	
	2006	2001
3.5-4.0	51.0%	49.3%
3.0-3.49	37.6%	33.2%
2.5-2.99	9.3%	12.6%
2.0-2.49	1.8%	4.5%
1.5-1.99	0.2%	0.2%
1.0-1.49	0.0%	0.2%
below 1.0	0.2%	0.0%
	100.0%	100.0%

Except for Business, the 2006 survey more accurately reflects the divisional representation of the full student population:

Question ID 44	What is/are your major(s)?	
	2006	2001
Business	13.9%	20.6%
Education	15.2%	22.9%
HPE	5.8%	5.3%
Humanities	13.2%	7.0%
Music	5.3%	4.3%
Natural sciences	10.2%	6.3%
Social sciences	12.4%	7.8%
Double majors	21.1%	23.1%
Undecided	3.0%	2.8%
	100.0%	100.1%

Survey Results

Over 68% of the students agreed or strongly agreed with this statement. Music students were less likely than students in other divisions to agree with this statement. HPE students were most likely to agree:

Question ID 1	Do you agree or disagree with the statement: "At Baldwin-Wallace College, an essential component of a student's academic program is learning to use Ritter Library."			
	2006	2001		
strongly agree	17.7%	45.5%		
agree	49.6%	15.9%		
neutral	18.7%	22.5%		
disagree	10.2%	10.8%		
strongly disagree	3.7%	2.0%		
	100.0%	96.7%		
	2006		2001	
Division	Agree	Disagree	Agree	Disagree
Business	60.0%	18.0%	61.0%	15.0%
Education	73.0%	15.0%	63.0%	7.0%
HPE	77.0%	0.0%	57.0%	14.0%
Humanities	63.0%	17.0%	54.0%	11.0%
Music	54.0%	14.0%	41.0%	29.0%
Natural sciences	67.0%	13.0%	56.0%	16.0%
Social sciences	65.0%	17.0%	71.0%	13.0%

Relatively few students reported that they have never written a paper at BW that required research:

Question ID 2	Approximately how many papers have you written at BW that required research?	
	2006	2001
0	3.7%	3.4%
1	6.0%	6.8%
2 to 3	20.5%	16.5%
4 to 7	24.3%	28.0%
8 to 13	24.9%	26.0%
14-19	10.9%	11.7%
20+	9.7%	7.1%
	100.0%	99.5%

Question ID 2		Approximately how many papers have you written at BW that required research?			
Division	2006		2001		
	Few papers (0-1)	Many papers (8 or more)	Few papers (0-1)	Many papers (8 or more)	
Business	5.0%	45.0%	13.0%	46.0%	
Education	9.0%	46.0%	12.0%	45.0%	
HPE	19.0%	34.0%	0.0%	38.0%	
Humanities	13.0%	44.0%	4.0%	46.0%	
Music	31.0%	38.0%	12.0%	42.0%	
Natural sciences	11.0%	54.0%	12.0%	44.0%	
Social sciences	3.0%	58.0%	3.0%	64.0%	

The Natural sciences and Social sciences reported writing the most papers.

Online resources are overwhelmingly preferred by students. In all divisions there was an increase from 2001 to 2006 in the percentage of students who prefer online resources. The biggest change was for music students:

Question ID 3		Given a choice, which do you prefer to use?				
	2006		2001			
	print resources	online resources	print resources	online resources	no preference	
	13.4%	18.2%	66.8%	58.0%	19.8%	
	100.0%	100.1%				
Division	2006			2001		
	Print	Online	No preference	Print	Online	No preference
Business	14%	74%	12%	7%	68%	25%
Education	15%	59%	26%	27%	51%	22%
HPE	13%	64%	23%	5%	62%	33%
Humanities	19%	59%	23%	21%	54%	25%
Music	11%	71%	18%	44%	31%	25%
Natural sciences	13%	76%	11%	17%	58%	25%
Social sciences	9%	80%	11%	13%	61%	26%

Students in all GPA ranges that reported with any significance favor online resources heavily:

GPA	2006			2001 (Detail not given)		
	Print	Online	No preference	Print	Online	No preference
	3.5 - 4.0	13%	64%	23%	0	0
3.0 - 3.49	16%	70%	14%	0	0	0
2.5 - 2.99	12%	74%	14%	0	0	0
2.0 - 2.49	0%	70%	30%	0	0	0
1.5 - 1.99	0%	100%	0%	0	0	0
1.0 - 1.49	0%	0%	0%	0	0	0
below 1.0	0%	0%	100%	0	0	0

Increasingly, students find the OPAL/OhioLINK catalog easy to use:

Question ID 4	If you have ever used the OPAL/OhioLINK book catalog, how easy or difficult did you find the catalog to use?	
	2006	2001
very easy	14.5%	8.6%
somewhat easy	35.2%	25.8%
neutral	15.8%	18.7%
somewhat difficult	17.5%	20.4%
very difficult	0.9%	2.7%
NA/DK	16.1%	23.8%
	100.0%	100.0%

Increasingly, students see the OPAL/OhioLINK as a useful supplement to the collections in Ritter Library:

Question ID 5	To what degree, if any, does the OPAL/OhioLINK system overcome any shortcomings that you may perceive in Ritter holdings?	
	2006	2001
very high degree	6.2%	3.2%
high degree	21.6%	15.6%
somewhat	34.3%	31.3%
barely	7.8%	5.7%
not at all	1.9%	3.2%
NA/DK	28.1%	40.9%
	100.0%	99.9%

The percentage of B-W students who never or rarely use Ritter Library has gone down since 2001. The percentage of students who use the library heavily has gone up. Music students are now less likely to use the library, as the music books have been moved to the Jones Music Library. However the percentage of Music students who use Ritter heavily has gone up:

Question ID 6		Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester for any reason.					
		2006				2001	
0 times (never)		3.9%				10.1%	
1-2 times		17.3%				22.2%	
3-5 times		25.8%				21.2%	
6-10 times		21.6%				18.2%	
11+ times		31.4%				28.3%	
		100.0%				100.0%	
		2006				2001	
Division		Never	1-5 times	6+ times	Never	1-5 times	6+ times
Business		5%	47%	47%	15%	47%	38%
Education		1%	52%	47%	11%	45%	44%
HPE		0%	42%	58%	15%	35%	50%
Humanities		3%	58%	39%	0%	56%	40%
Music		15%	48%	37%	0%	71%	30%
Natural sciences		2%	39%	59%	17%	21%	62%
Social sciences		2%	27%	71%	0%	26%	75%

Over 40% of BW students never check out a book from Ritter Library during an average semester. An additional 36% only check out a book once or twice each semester:

Question ID 7		Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to check out a book.	
		2006	2001
0 times (never)		40.5%	44.8%
1-2 times		35.7%	36.0%
3-5 times		16.4%	12.8%
6-10 times		5.3%	4.8%
11+ times		2.1%	1.8%
		100.0%	100.2%

Education students report checking books out more frequently than in 2001, which reflects the move of the Curriculum materials to Ritter Library:

Question ID 7	Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to check out a book.					
	2006			2001		
Division	0 times	1-5 times	6+ times	0 times	1-5 times	6+ times
Business	55%	43%	1%	56%	42%	2%
Education	22%	70%	8%	45%	46%	9%
HPE	45%	45%	10%	48%	52%	0%
Humanities	39%	54%	7%	41%	52%	7%
Music	63%	33%	4%	24%	65%	12%
Natural sciences	51%	45%	4%	36%	52%	12%
Social sciences	38%	54%	8%	29%	58%	13%

Slightly more B-W students are claiming to use paper references in Ritter Library:

Question ID 8	Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to use a paper reference.	
	2006	2001
0 times (never)	21.6%	24.3%
1-2 times	35.6%	33.0%
3-5 times	23.4%	26.3%
6-10 times	11.5%	9.9%
11+ times	7.8%	6.5%
	100.0%	100.0%

Division	2006			2001		
	0 times	1-5 times	6+ times	0 times	1-5 times	6+ times
Business	26%	62%	12%	31%	59%	10%
Education	21%	67%	12%	19%	64%	17%
HPE	10%	74%	16%	14%	81%	5%
Humanities	21%	64%	14%	21%	61%	18%
Music	39%	39%	21%	29%	65%	6%
Natural sciences	31%	50%	18%	25%	71%	4%
Social sciences	14%	53%	33%	23%	48%	29%

No real significant differences between 2001 and 2006:

Question ID 9	Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to use an online reference.						
	2006				2001		
0 times (never)	16.1%				19.3%		
1-2 times	22.3%				20.7%		
3-5 times	23.8%				17.5%		
6-10 times	20.0%				18.0%		
11+ times	17.7%				24.5%		
	100.0%				100.0%		
	2006				2001		
Division	0 times	1-5 times	6+ times	0 times	1-5 times	6+ times	
Business	16%	55%	28%	24%	44%	32%	
Education	21%	54%	25%	17%	37%	45%	
HPE	6%	51%	42%	14%	72%	14%	
Humanities	20%	53%	27%	11%	43%	46%	
Music	43%	32%	25%	24%	41%	35%	
Natural sciences	17%	36%	47%	38%	17%	46%	
Social sciences	6%	35%	59%	7%	32%	61%	

More students are using Ritter's databases at least a moderate amount:

Question ID 10	Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to use an online database.	
	2006	2001
0 times (never)	13.1%	23.3%
1-2 times	22.9%	20.3%
3-5 times	24.5%	18.6%
6-10 times	20.4%	16.1%
11+ times	19.1%	21.8%
	100.0%	100.1%

Divisionally music students are least likely to use Ritter's online databases. Social science students make the most use of the databases:

Question ID 10	Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to use an online database.					
	2006			2001		
Division	0 times	1-5 times	6+ times	0 times	1-5 times	6+ times
Business	16%	47%	36%	31%	45%	24%
Education	15%	58%	27%	25%	37%	39%
HPE	13%	55%	32%	24%	62%	14%
Humanities	16%	53%	31%	15%	52%	33%
Music	36%	43%	21%	35%	35%	30%
Natural sciences	13%	41%	46%	38%	29%	33%
Social sciences	6%	32%	62%	3%	29%	68%

Fewer students are never using OPAL/OhioLINK, and more are using it at least a moderate amount:

Question ID 11	Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to use OPAL/OhioLINK.					
	2006		2001			
	0 times (never)	1-2 times	3-5 times	6-10 times	11+ times	
	21.5%	35.3%	21.5%	12.4%	9.2%	
	100.0%	100.1%				
Division	2006			2001		
	0 times	1-5 times	6+ times	0 times	1-5 times	6+ times
Business	26%	58%	17%	39%	45%	16%
Education	22%	70%	7%	33%	49%	18%
HPE	23%	54%	13%	38%	57%	5%
Humanities	24%	59%	17%	35%	31%	34%
Music	39%	39%	21%	24%	24%	52%
Natural sciences	18%	50%	32%	38%	46%	17%
Social sciences	17%	52%	31%	13%	57%	30%

Fewer students choose to never study in the library. Social science students use the library most frequently for studying:

Question ID 12		Please estimate how frequently you use Ritter Library during an average semester to study/work in the library.					
		2006			2001		
0 times (never)		19.7%			27.7%		
1-2 times		25.0%			24.0%		
3-5 times		16.1%			15.1%		
6-10 times		11.5%			11.1%		
11-19 times		13.5%			7.7%		
20+ times		14.2%			14.4%		
		100.0%			100.0%		
		2006			2001		
Division		0 times	1-5 times	6+ times	0 times	1-5 times	6+ times
Business		23%	46%	31%	31%	41%	28%
Education		20%	34%	46%	30%	37%	33%
HPE		10%	48%	42%	24%	38%	38%
Humanities		24%	39%	37%	22%	52%	26%
Music		36%	50%	14%	53%	29%	18%
Natural sciences		17%	39%	44%	24%	20%	56%
Social sciences		9%	43%	48%	13%	37%	50%

Over two thirds of BW students responded that they never visit Ritter simply to socialize:

Question ID 13		Please estimate how frequently you use Ritter Library during an average semester to socialize in the library.			
		2006		2001	
0 times (never)		67.5%		0 times	71.4%
1-2 times		20.4%		1-2 times	17.8%
3-5 times		7.3%		3+ times	11.8%
6-10 times		2.8%			
11-19 times		1.1%			
20+ times		0.9%			
		100.0%			101.0%

Students in none of the divisions reported frequent use of Ritter to socialize. The results varied little by division:

Question ID 13	Please estimate how frequently you use Ritter Library during an average semester to socialize in the library.					
	2006			2001		
Division	0 times	1-5 times	6+ times	0 times	1-5 times	6+ times
Business	76%	22%	3%	76%	20%	4%
Education	67%	30%	4%	70%	26%	4%
HPE	58%	32%	10%	65%	30%	5%
Humanities	65%	33%	1%	59%	33%	8%
Music	70%	26%	4%	88%	6%	6%
Natural sciences	74%	22%	4%	63%	29%	8%
Social sciences	68%	29%	3%	65%	29%	6%

The Ritter web pages are considered either very or somewhat user friendly by a large majority of student users, with very little change from 2001:

Question ID 15	How user-friendly are the Ritter web pages?	
	2006	2001
very	29.3%	29.6%
somewhat	48.4%	50.6%
a little	10.5%	10.7%
not at all	1.6%	1.3%
NA/DK	10.2%	7.8%
	100.0%	100.0%

Slightly more students in 2006 find Ritter Library very user-friendly, slightly fewer find it somewhat user-friendly, the remaining answers are largely unchanged since 2001. The library is perceived generally in a friendly light:

Question ID 16	How user-friendly is the Ritter Library overall?	
	2006	2001
very	31.1%	26.2%
somewhat	45.0%	53.1%
a little	16.9%	14.5%
not at all	2.5%	1.9%
NA/DK	4.4%	4.3%
	100.0%	100.0%

Over 70% of BW students held a favorable or very favorable impression of Ritter staff. Under three percent held an unfavorable or very unfavorable impression of Ritter staff. Divisional opinions were more consistent than in the 2001 survey:

Question ID 19		Please indicate your impression of Ritter Library's staff.			
		2006		2001	
very favorable		27.3%		33.9%	
favorable		43.1%		34.4%	
neutral		21.0%		19.3%	
unfavorable		2.3%		3.2%	
very unfavorable		0.0%		0.5%	
NA/DK		6.2%		8.7%	
		100.0%		100.0%	
		2006		2001	
Division		Favorable	Unfavorable	Favorable	Unfavorable
Business		62%	8%	65%	5%
Education		75%	4%	68%	2%
HPE		68%	0%	71%	5%
Humanities		70%	0%	71%	4%
Music		50%	4%	94%	6%
Natural sciences		74%	0%	52%	0%
Social sciences		79%	3%	81%	0%

Slightly more BW students reported a favorable or very favorable impression of Ritter's book collection than did so in the 2001 survey:

Question ID 20		Please indicate your impression of Ritter Library's book collection.	
		2006	2001
very favorable		7.1%	5.7%
favorable		33.4%	27.6%
neutral		26.8%	30.1%
unfavorable		11.8%	14.7%
very unfavorable		5.9%	6.0%
NA/DK		15.0%	15.9%
		100.0%	100.0%

As seen below, divisional differences were very slight:

Question ID 20 Please indicate your impression of Ritter Library's book collection.				
Division	2006		2001	
	Favorable	Unfavorable	Favorable	Unfavorable
Business	36%	19%	35%	14%
Education	47%	10%	31%	22%
HPE	42%	16%	19%	24%
Humanities	37%	20%	29%	25%
Music	37%	7%	35%	12%
Natural sciences	33%	24%	40%	12%
Social sciences	51%	15%	32%	32%

Student perception of Ritter's journal collection underwent a very slight decline in both the favorable and unfavorable percentages from 2001 to 2006, with an increase in the percentage of students who answered NA/DK:

Question ID 21 Please indicate your impression of Ritter Library's journal collection.		
	2006	2001
very favorable	10.9%	10.1%
favorable	32.3%	36.6%
neutral	25.4%	26.5%
unfavorable	6.1%	7.7%
very unfavorable	1.6%	3.7%
NA/DK	23.8%	15.3%
	100.0%	99.9%

Division	2006		2001	
	Favorable	Unfavorable	Favorable	Unfavorable
Business	39%	5%	40%	6%
Education	56%	4%	52%	13%
HPE	42%	10%	43%	10%
Humanities	39%	4%	50%	11%
Music	37%	7%	35%	12%
Natural sciences	37%	22%	40%	8%
Social sciences	55%	8%	45%	32%

Generally, student opinion of the furniture in Ritter has gone further downhill since 2001, despite some modest upgrades:

Question ID 22	Please indicate your impression of Ritter Library's furniture.	
	2006	2001
very favorable	6.8%	6.2%
favorable	25.1%	34.2%
neutral	29.5%	31.0%
unfavorable	18.1%	14.9%
very unfavorable	15.8%	6.0%
NA/DK	4.6%	7.7%
	100.0%	100.0%

Over 60% of B-W students surveyed now hold a favorable or very favorable impression of Ritter's computer access:

Question ID 23	Please indicate your impression of Ritter Library's computer access.	
	2006	2001
very favorable	17.2%	14.7%
favorable	44.3%	41.8%
neutral	18.6%	18.9%
unfavorable	9.9%	12.7%
very unfavorable	2.9%	2.0%
NA/DK	7.2%	10.0%
	100.0%	100.1%

Over three fourths of BW students reported a favorable or very favorable impression of Ritter's online resources, up from two thirds in 2001:

Question ID 24	Please indicate your impression of Ritter Library's online resources.	
	2006	2001
very favorable	22.3%	17.8%
favorable	53.8%	51.0%
neutral	14.8%	16.1%
unfavorable	1.8%	4.0%
very unfavorable	0.9%	0.2%
NA/DK	6.4%	10.9%
	100.0%	100.0%

In all divisions except HPE, which remained unchanged, students reported an increasingly favorable impression on Ritter's online resources:

Question ID 24	Please indicate your impression of Ritter Library's online resources.			
	2006		2001	
Division	Favorable	Unfavorable	Favorable	Unfavorable
Business	79%	0%	63%	5%
Education	74%	0%	67%	7%
HPE	81%	3%	76%	0%
Humanities	71%	4%	71%	0%
Music	65%	4%	59%	6%
Natural sciences	74%	6%	52%	8%
Social sciences	86%	3%	81%	3%

Approximately two thirds of BW students still report a favorable or very favorable impression of Ritter's hours of operation:

Question ID 25	Please indicate your impression of Ritter Library's hours of operation.	
	2006	2001
very favorable	23.4%	24.7%
favorable	42.6%	43.9%
neutral	14.7%	12.2%
unfavorable	10.2%	9.2%
very unfavorable	3.2%	1.6%
NA/DK	5.9%	8.4%
	100.0%	100.0%

Students view Ritter's study space slightly less favorably than in 2001:

Question ID 26	Please indicate your impression of Ritter Library's study space.	
	2006	2001
very favorable	19.0%	22.9%
favorable	39.0%	41.3%
neutral	19.7%	15.9%
unfavorable	10.7%	8.7%
very unfavorable	4.7%	1.0%
NA/DK	7.0%	10.2%
	100.0%	100.0%

Fewer students consider expanding the library's reference materials to be a high priority. This was consistent across all divisions:

Question ID 28		Keeping in mind that funds are limited, please indicate the relative priority of improving the library by increasing reference material.			
		2006		2001	
very high priority		6.9%		23.9%	
high priority		33.9%		32.2%	
neutral		39.1%		29.0%	
low priority		11.6%		4.3%	
very low priority		2.5%		1.5%	
NA/DK		6.0%		9.1%	
		100.0%		100.0%	
		2006		2001	
Division		High priority	Low priority	High priority	Low priority
Business		41%	14%	45%	7%
Education		39%	15%	57%	5%
HPE		36%	7%	52%	5%
Humanities		40%	6%	57%	4%
Music		32%	14%	59%	0%
Natural sciences		39%	24%	60%	4%
Social sciences		44%	18%	68%	0%

This question was not asked in the 2001 survey. Again, students do not perceive "Reference material" as a particularly high priority:

Question ID 29		Keeping in mind that funds are limited, please indicate the relative priority of improving the library by expanding online reference material.	
		2006	2001
very high priority		13.9%	na
high priority		39.3%	na
neutral		30.6%	na
low priority		9.7%	na
very low priority		2.3%	na
NA/DK		4.1%	na
		100.0%	

Expanding library holdings in general is not a particularly high priority as far as B-W students are concerned:

Question ID 30	Keeping in mind that funds are limited, please indicate the relative priority of improving the library by expanding library holdings.				
		2006		2001	
very high priority		8.3%		19.3%	
high priority		29.0%		32.6%	
neutral		42.0%		32.6%	
low priority		12.6%		4.1%	
very low priority		2.3%		1.0%	
NA/DK		5.8%		10.4%	
		100.0%		100.0%	
		2006		2001	
Division	High priority		Low priority	High priority	Low priority
Business		27%	16%	42%	8%
Education		42%	10%	54%	7%
HPE		39%	3%	52%	5%
Humanities		37%	7%	54%	4%
Music		25%	18%	65%	0%
Natural sciences		39%	15%	46%	0%
Social sciences		41%	21%	70%	3%

New library furniture has become more of a priority for students now as compared to 5 years ago:

Question ID 31	Keeping in mind that funds are limited, please indicate the relative priority of improving the library by acquiring better furniture.	
	2006	2001
very high priority	13.9%	6.6%
high priority	23.4%	17.4%
neutral	28.1%	30.1%
low priority	19.1%	25.3%
very low priority	12.8%	12.6%
NA/DK	2.7%	8.1%
	100.0%	100.1%

There is little change in the relative priority for increasing the number of computer work stations in the library. A majority of students feel it is a high or very high priority:

Question ID 32	Keeping in mind that funds are limited, please indicate the relative priority of improving the library by increasing the number of computer work stations.	
	2006	2001
very high priority	20.9%	21.6%
high priority	39.7%	38.3%
neutral	22.8%	21.3%
low priority	9.9%	7.5%
very low priority	3.1%	3.0%
NA/DK	3.6%	8.3%
	100.0%	100.0%

Relatively few B-W students view expanding hours of operation as a high or very high priority. This is practically unchanged since 2001.

Question ID 33	Keeping in mind that funds are limited, please indicate the relative priority of improving the library by expanding hours of operation.	
	2006	2001
very high priority	11.9%	10.3%
high priority	18.6%	19.5%
neutral	35.7%	38.8%
low priority	20.4%	13.8%
very low priority	9.9%	9.8%
NA/DK	3.4%	8.0%
	100.0%	100.2%

Slightly more students would like a snack bar added to Ritter Library:

Question ID 34	Keeping in mind that funds are limited, please indicate the relative priority of improving the library by adding a coffee/snack bar.			
	2006	2001		
very high priority	15.1%	11.5%		
high priority	27.4%	19.0%		
neutral	24.5%	27.3%		
low priority	13.5%	14.0%		
very low priority	17.7%	20.6%		
NA/DK	1.8%	7.5%		
	100.0%	99.9%		
	2006		2001	
Division	High priority	Low priority	High priority	Low priority
Business	49%	31%	33%	29%
Education	42%	36%	33%	37%
HPE	42%	23%	33%	29%
Humanities	41%	31%	54%	25%
Music	43%	29%	41%	35%
Natural sciences	30%	35%	24%	28%
Social sciences	43%	36%	16%	52%

Apparently relatively few students perceive noise to be a problem in Ritter Library:

Question ID 35	Keeping in mind that funds are limited, please indicate the relative priority of improving the library by decreasing the noise level.	
	2006	2001
very high priority	4.3%	5.3%
high priority	13.6%	7.1%
neutral	30.7%	28.6%
low priority	22.8%	20.8%
very low priority	23.7%	29.4%
NA/DK	4.8%	8.9%
	100.0%	100.1%

Of students who did not answer NA/DK, and therefore are presumed to have received library instruction, a majority found that instruction helpful. This question was not asked on the 2001 survey.

Question ID 37	Have you taken a B-W course that included a training session given by a Ritter librarian on using the library's resources? If so, was what you learned helpful in doing your own information research?	
	2006	2001
very helpful	19.8%	na
moderately helpful	25.0%	na
a little helpful	13.8%	na
not at all helpful	2.7%	na
NA/DK	38.7%	na
	100.0%	

Almost 50% of students responded that they are most likely to use Ritter Library on weekdays. There has apparently been a slight shift away from weekend use since 2001:

Question ID 41	When are you most likely to use Ritter Library?	
	2006	2001
Mon-Fri	49.7%	39.3%
weekends	9.2%	16.5%
both	32.6%	33.3%
never	8.5%	10.9%
	100.0%	100.0%

Absolutely no change from 2001, slightly more prefer to use Ritter at night:

Question ID 42	When do you prefer to use Ritter Library?	
	2006	2001
during the day	44.7%	44.7%
at night	55.3%	55.3%
	100.0%	100.0%

Appendix A - Survey Questions

Student Survey of Ritter Library

Instructions: For each question, select the appropriate response. If the question does not apply to you, or you do not know the answer; select NA/DK (Not Applicable/Don't Know).

Multiple Attempts: Not allowed. This Survey can only be taken once.

Force Completion: This Survey can be saved and resumed later.

Question 1

Do you agree or disagree with the statement: "At Baldwin-Wallace College, an essential component of a student's academic program is learning to use Ritter Library."

strongly agree agree neutral disagree strongly disagree

Question 2

Approximately how many papers have you written at BW that required research?

0 1 2-3 4-7 8-13 14-19 20+

Question 3

Given a choice, which do you prefer to use?

print resources online resources no preference

Question 4

If you have ever used the OPAL/OhioLINK book catalog, how easy or difficult did you find the catalog to use?

very difficult somewhat difficult neutral somewhat easy very easy NA/DK

Question 5

To what degree, if any, does the OPAL/OhioLINK system overcome any shortcomings that you may perceive in Ritter holdings?

very high degree high degree somewhat barely not at all NA/DK

Question 6

Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester for any reason.

0 times (never) 1-2 times 3-5 times 6-10 times 11+ times

Question 7

Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to check out a book.

0 times (never) 1-2 times 3-5 times 6-10 times 11+ times

Question 8

Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to use a paper reference.

0 times (never) 1-2 times 3-5 times 6-10 times 11+ times

Question 9

Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to use an online reference.

0 times (never) 1-2 times 3-5 times 6-10 times 11+ times

Question 10

Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to use an online database.

0 times (never) 1-2 times 3-5 times 6-10 times 11+ times

Question 11

Please estimate how frequently you use Ritter Library, either onsite or offsite, during an average semester to use OPAL/OhioLINK.

0 times (never) 1-2 times 3-5 times 6-10 times 11+ times

Question 12

Please estimate how frequently you use Ritter Library during an average semester to study/work in the library.

0 times (never) 1-2 times 3-5 times 6-10 times 11-19 times 20+ times

Question 13

Please estimate how frequently you use Ritter Library during an average semester to socialize in the library.

0 times (never) 1-2 times 3-5 times 6-10 times 11-19 times 20+ times

Question 14

What other uses do you make of Ritter Library, besides those already mentioned? Please estimate how frequently you use Ritter Library in these ways, either onsite or offsite, during an average semester.

Question 15

How user-friendly are the Ritter web pages?

very somewhat a little not at all NA/DK

Question 16

How user-friendly is the Ritter Library overall?

very somewhat a little not at all NA/DK

Question 17

Please list one or two things that you like best about Ritter Library.

Question 18

Please list one or two things that you like least about Ritter Library.

Question 19

Please indicate your impression of Ritter Library's staff.

very favorable favorable neutral unfavorable very unfavorable NA/DK

Question 20

Please indicate your impression of Ritter Library's book collection.

very favorable favorable neutral unfavorable very unfavorable NA/DK

Question 21

Please indicate your impression of Ritter Library's journal collection.

very favorable favorable neutral unfavorable very unfavorable NA/DK

Question 22

Please indicate your impression of Ritter Library's furniture.

very favorable favorable neutral unfavorable very unfavorable NA/DK

Question 23

Please indicate your impression of Ritter Library's computer access.

very favorable favorable neutral unfavorable very unfavorable NA/DK

Question 24

Please indicate your impression of Ritter Library's online resources.

very favorable favorable neutral unfavorable very unfavorable NA/DK

Question 25

Please indicate your impression of Ritter Library's hours of operation.

very favorable favorable neutral unfavorable very unfavorable NA/DK

Question 26

Please indicate your impression of Ritter Library's study space.

very favorable favorable neutral unfavorable very unfavorable NA/DK

Question 27

Keeping in mind that funds are limited, in what other ways would you like to see the library improved? Are the relative priorities of these improvements very high priority, high priority, neutral, low priority, or very low priority?

Question 28

Keeping in mind that funds are limited, please indicate the relative priority of improving the library by increasing reference material.

very high priority high priority neutral low priority very low priority NA/DK

Question 29

Keeping in mind that funds are limited, please indicate the relative priority of improving the library by expanding online reference material.

very high priority high priority neutral low priority very low priority NA/DK

Question 30

Keeping in mind that funds are limited, please indicate the relative priority of improving the library by expanding library holdings.

very high priority high priority neutral low priority very low priority NA/DK

Question 31

Keeping in mind that funds are limited, please indicate the relative priority of improving the library by acquiring better furniture.

very high priority high priority neutral low priority very low priority NA/DK

Question 32

Keeping in mind that funds are limited, please indicate the relative priority of improving the library by increasing the number of computer work stations.

very high priority high priority neutral low priority very low priority NA/DK

Question 33

Keeping in mind that funds are limited, please indicate the relative priority of improving the library by expanding hours of operation.

very high priority high priority neutral low priority very low priority NA/DK

Question 34

Keeping in mind that funds are limited, please indicate the relative priority of improving the library by adding a coffee/snack bar.

very high priority high priority neutral low priority very low priority NA/DK

Question 35

Keeping in mind that funds are limited, please indicate the relative priority of improving the library by decreasing the noise level.

very high priority high priority neutral low priority very low priority NA/DK

Question 36

Keeping in mind that funds are limited, in what other ways would you like to see the library improved? Are the relative priorities of these improvements very high priority, high priority, neutral, low priority, or very low priority?

Question 37

Have you taken a B-W course that included a training session given by a Ritter librarian on using the library's resources? If so, was what you learned helpful in doing your own information research?

very helpful moderately helpful a little helpful not at all helpful NA/DK

Question 38

What is your grade level?

Frosh Sophomore Junior Senior Grad student

Question 39

What is your residency status?

campus resident commuter

Question 40

What is your course load?

full time student part time student

Question 41

When are you most likely to use Ritter Library?

Mon-Fri on weekends both Mon-Fri and on weekends I never use Ritter Library

Question 42

When do you prefer to use Ritter Library?

during the day at night

Question 43

What is your grade point average (GPA)?

3.5-4.0 3.0-3.49 2.5-2.99 2.0-2.49 1.5-1.99 1.0-1.49 below 1.0

Question 44

What is/are your major(s)?

Question 45

If you would like to add comments, please do so below.

Appendix B - Students' Narrative Comments

(Answers to Questions #14, #10, and #20)

What other uses do you make of Ritter Library, besides those already mentioned? Please estimate how frequently you use Ritter Library in these ways, either onsite or offsite, during an average semester.

2 times a week

A place to relax and have a quiet place to read

A quiet place to read and write papers.

A quiet place to study and surf the web

All mentioned

Also use Ritter Library to use their computers.

Any time I need to write a research paper or use the databases.

As a commuter student, I use the library between classes to write papers, check e-mail and study.

As a commuter, I go to Ritter Library every other day in between classes so I can clear my mind and/or study in a quiet environment. I also go there to check out a laptop from time to time.

As a computer lab (to print something off of the computers available): 3-5 times a semester

Aside from finding articles online to use as references in my paper, I use online to find articles that are of interest to me just to read and learn more information on research that has been on done.

Average of 1 time per semester, I have class in Ritter Library.

Basically, I use Ritter Library to study almost everyday. I do use the computers. I really like the encyclopedia sources in the lounge.

Because I am a commuter, there are often times during class in which I go to the library in order to do homework, or leisurely surf the web.

Break in between classes- +20 times

check email every other day

Check e-mail and print paper. 11-19 times onsite.

Check e-mail in between classes-3-5 times during a semester.

Check e-mail when my computer is down, 2-3 times a semester.

check emails make copies

Check my email

class meetings

Class Meetings.

Classes have met there--2-3 times a semester

Collaborative work with other students for a group project.

computer lab 20+ times a semester

computers

copies

Copies (2 times per semester)

Copy machine. 20+ times a semester

Curriculum Center Materials

dk

Don't know

Enjoy some quiet

everyday to check my blackboard, because most of my instructor's communicate with the class through blackboard.

faxing and copying

For simple computer usage when I am in the area. About 10 times a semester.

For study groups (3-4 times each semester)

For the curriculum center

For the use of the computers 3 1/2 floppy disk access I use the library a lot.

Good place to sit and read or spread out and study.

Great place to go for quietness. Sometimes though it can be a little too quiet.

great study area, copy machine which is very important as well, and abundant supply of books

Group Meeting, 1-2 times

Group Meetings 1-2 times per semester

Group meetings and projects

Group meetings work well because of the table space. I meet with groups for academic purposes about 5 times a semester.

Group project meetings about 5 times a semester

Group research or presentation efforts.

group study -- about 3-5 times

have study sessions in the library a couple times a semester

Honestly I only go there if absolutely necessary. I usually go to Berea or Middleburg Heights

Honestly, enjoy using the Cuyahoga County public libraries better

I also come to Ritter Library at least once a week to print readings for my classes from blackboard.

I also use Ritter Library to copy assigned readings that teachers leave for the students at the front desk. This depends on the teacher and how many readings they leave with respect to how much copying I do.

I also visit Ritter to use the computer labs, not only for research, but to type paper and things like that.

I always go the library to study - just because it is quiet.

I am a new graduate student and have not had the opportunity to use the library.

I am in Allies, and I mainly come to library to use the Allies resource office. I'm there about once a week.

I am not sure about which other ways the library can be used. I personally have not used it for any other purpose.

i am there weekly to set-up/supply the career services table.

I cannot think of any other things I use for the library.

I come here to take advantage of a quiet place to study with fast internet access.

I come in there to make copies of articles for one of my Spanish classes at least twice a month.

I come there occasionally to check my e-mail and go on Facebook. I do this about once a week.

I come to Ritter fairly often to get articles that my English professor has on reserve. I've done this about 5 times this semester.

I do not make any other uses for Ritter library aside from those already mentioned, if there was a large selection of cd's like that of the Cuyahoga County library I would visit much, much more frequently, however Ritter feels kind of musty and unfriendly and I think that also makes it difficult to find many other uses for it.

I do not use it other than those reasons already mentioned.

I do not use Ritter Library for any other means besides the ones mentioned.

I do not use Ritter Library for any reason other than those previously mentioned.

I do not use the library at all unless it is mandatory to meet there for a class. I prefer to use the public libraries with which I am more familiar.

I do not use the library for any other reason than the ones listed above.

I do not use the library for any other reasons other than those mentioned.

I don't really ever use the library except for its online databases

I don't really use Ritter Library for anything else.

I don't really use the library too often because I'm a freshman and I haven't gotten too many papers yet.

I don't use Ritter library for any other purposes.

I don't use Ritter Library for any other reasons. I only have go there when I have to go there for a project or assignment.

I don't use the library for any other reasons. So, zero.

I don't use the library for any reason other than those listed above.

I don't use the library unless the class goes as a group.

I don't use the Ritter Library as much, because I use the Jones Music Library b/c I am a conservatory student 20+ times per semester. However, I like the Ritter Library for studying, it is just not in a good place for me to get to.

I frequently check out the laptops so that I can use the larger tables for my theatre class work

I go to Ritter Library to use the laptop computers in the library 20+ times during an average semester.

I hardly ever use the library. I would, but it is not a very appealing or useful place to study or work.

I hate our library it should be awesome but it is not awesome at all. I feel uncomfortable in our library and I feel that it's practically empty when it comes to resources. The downstairs looks like a scene from a scary movie from 1960. However, the librarians are nice.

I have also used the library for the computer lab on the second floor to write papers and do other research. I was disappointed when I was kicked out at midnight.

I have had several classes meet in the library to let us research and/or study for upcoming assignments.

I have never been there

I have not been in the Ritter Library yet.

I have only been in Ritter a couple of times since I've been enrolled at B-W. I've visited mainly as a meeting place for group projects for my liberal arts courses.

I have only been in Ritter Library once. I went to look for a book. I usually go to Jones Music Library if I need to do research.

I have only been there twice, once to pick up a book and another time to study. Seats are kinda uncomfortable so I haven't studied there since. Would be very nice to have a comfortable area still dedicated to studying (QUIET! :))

I have used Ritter Library once or twice to view a video put on reserve by a professor.

I have used the library to meet with study groups, group projects using the rooms upstairs for privacy. I would say one to two times a semester.

I have used the Ritter Library for college class meetings and for copying things in the copy machine. I have done these things twice this semester.

I have went to the library to just read quite a few times (10+ times) because of the quiet atmosphere.

I have worked on group projects in the lab 3- or 4 times.

I like it!

I like to go and just read in the library; it offers a quiet but studious atmosphere.

I like to use the Library basement to just get away from the daily noise and do some reading.

I live on south campus, so i do not usually venture up to Ritter

I mainly use Ritter offsite to acquire the journal database.

I may go in if I am in need of a computer for internet or printing.

I may use the copier for carrying research with me from books that are reference-only, or for other general copying needs. I also have used the 'hold list' at the front desk to access materials put on reserve by professors.

I never use Ritter Library, I don't know how

I often use Ritter Library to work on group projects.

I only use Ritter Library for the reasons previously stated.

I only use Ritter Library for the uses listed.

I prefer to study in the library due to the quiet nature. So I study in the library most often.

I print out resources for classes

I rarely utilize the resources at Ritter Library

i read in the library because it is quiet and easier to read there.

I really like the restrooms. The are very clean and nobody else is ever in them. I use them daily.

I really only use Ritter when it is required for a class.

I sometimes need to use the library especially if there are classes in the computer lab.

I think how Ritter Library looks really old, and not updated. I is just not an inviting place to be.

I think Ritter kinda stinks-I almost NEVER use Ritter

I try to stay away from Ritter unless absolutely necessary.

I typically only use the library for my Education classes, studying, and writing papers that require research.

I use it every once in a while to go to a place where it is quiet and study. I usually go to the top floor with those little glass rooms to study, that's where its most quiet.

i use it for a quiet place to write papers and read 2 times a week

I use it for group study sessions...these generally happen almost once a week

I use it for quick access to a computer about 3-4 times a semester.

I use it to go on the computer sometimes to check my email and stuff like that.

I use it to photocopy many of the documents that are placed on reserve.

I use Ritter Library mostly for research, but occasionally, maybe 1-3 times a semester, I use Ritter Library for a study group or for a group project. The Library is a central place on campus to meet, and if information needs to be gotten hold of while my group and I are in these sessions, it is easiest to find that information in the library.

I use Ritter Library on a daily basis at least twice. So on average 6-10 times within 5 days. \n

I use ritter library sometimes when my professor has left something at the front desk to use as a study guide. I will have this about 2 times a semester I would say.

I use Ritter Library to print out my papers or other work, about 3-5 times a semester.

I use Ritter Library's educational curriculum center in the basement about 1-2 times on an average semester.

I use Ritter Library mainly for a place to go to be in an environment that allows me to do homework with little to no distractions.

I use Ritter to print off papers because I don't have a printer at home. I use Ritter for this probably 20+ times a semester for this use.

I use Ritter's copying machine to copy out of print resources (normally 3-5 times). I also use Ritter's computers/print stations to print out resources when I'm there (normally 6-10 times)

I use the copier and scanner. I also am also using a lot of the Curriculum Center materials this semester.

I use the copy machine all the time

I use the education curriculum center quite a bit!

I use the Jones Music Library for all my research if not the public library since it is closer to this side of campus

I use the library every once in a while just to have a nice place to get away from others and enjoy the quiet.

I use the library for computer access and the copy machine

I use the library for meeting for group projects about 3-5 times per semester.

I use the library for the aforementioned purposes.

I use the library only a couple times each semester to do research for papers but otherwise I usually study in other places.

I use the library to have group meetings

I use the library to have study groups about 3 times per semester.

I use the library to pick up resources that my professor has put on hold for me.

I use the library to print off papers I need probably 11 + a semester.

I use the library to read reserved materials for some classes. 3-5 times a semester.

I use the library to study.

I use the quite floor to study quite frequently!

I use the Ritter Library (onsite) as a meeting place for group projects about once a semester.

I used it to ask questions about methods of researching on different subjects.

I used the librarian in Ritter to help me understand ohiolink and the homework I was working on.

I use it to print off materials and assignments about 6 times a semester.

I used the library lobby to meet with a group for English once.

I used the library to study for tests. on average 6 times a semester.

I usually have one class a semester that meets in Ritter for a class lecture/session.

I usually just use the library as a quiet place to study. I do this 3-5 times a semester. The library is also a good place to meet other people to finish group projects. I probably do this on an average of 1-3 times a semester.

I will use the library as a quiet place to study and read.

I'm in the conservatory, and I use the Jones Music Library. I have never needed to use Ritter.

In past semesters I have met with classmates to study in the rooms on the second floor. We did this about 4-6 times some semesters and 1-2 times others.

internet:3-4/semester

It is also a nice quiet reading environment.

it is great for meeting with a group

It was covered in the questions above.

it's a good place to just relax by yourself.

I've only been there once, so none.

I've only used the Ritter library to pick up articles I've been assigned to read, and to use the copier.

just to relax and enjoy the quietness

Just to study and meet for group projects

Just using the computers in a quieter area than macs.

Making Copies - about 3 times.\n

making copies, microfilm. 1-2 times a semester

Making copies.

Materials for the education department- like big books and the puppets

Me being a music student. I rarely go to the building in person. My uses are usually online.

Meet for group projects

Meet with group for English Project.

meeting place for a group assignment. 3 times

Meetings with classmates. 1-2 times

most convenient copy machine

N/A

NA

NA

Needs serious updating!

never go there to use anything else.

Newspapers at least twice a week

no other uses

no other uses

No other uses

no other uses.

No other uses.

none

None

none

None

none

none

None

None

None

None

none

None

none

none

None

none

none

NONE

none

None other than already mentioned.

none that I can think of.

None, I use Jones music library

None, these are the only uses.

None.

None.

None.

none. Mostly just a quiet place to study.

Not sure

nothing else everything was mentioned

Nothing that hasn't already been stated.

Obtaining print journals

Occasionally I use the library to check my e-mail or use the internet between classes using my laptop and the wireless network.

Our fraternity has our study tables in the Library once a week. I think it is also worth noting that when I need to efficiently work on a paper, the library is the ideal place because it is so quiet and I can focus in such an environment. Being able to check out laptops is also a wonderful feature of the Ritter Library - I utilize the laptops several times throughout the semester.

Pi Lambda Phi study tables

place to print out things 1 time/ semester

printer, 6-10 times per semester

Printing Services about 15 times a year.

Printing sources for research paper. 11+ times during the course of a semester

Quiet place to study 15 times a semester

Quiet, study conducive atmosphere.

read magazines, 1-2 times

reading the daily newspaper, about 2-4 times a week

reading

Reading and studying for exams

Reading....3-4 times a week

relax

reviewing notes (11-19 times)

school projects

Searching information for classes, projects, helping classmates with projects, studying, testing practice, and overall study habit increase.

Since I am a math major, I don't have to do a lot of research or write a lot of papers because my classes don't require that kind of work. Therefore, I don't really use the library for any reason other than to print material using the printer located on the second floor.

Since I do not have a printer, I often go to Ritter Library to print out papers that I have written for classes. I would say I use that service 20+ times.

sleeping. its very peaceful.

Some time when I need to write / work on a computer besides what was already mentioned.

Sometimes I meet with groups from classes in the lounge of ritter, however this is only once or twice a semester at most.

Sometimes I use it for the copier if I'm on that side of campus. Also to print out things I need.

Sometimes it is nice to use the library for group meetings - that way we (usually) have all the resources we need in one place and it's easy to get things done. It would be nice to have more

group space as well as independent study space. Also, I don't like having computers in those little terminals where you can see people across from you. Some reorganization and updates of the library would be nice to see.

Sometimes study groups would meet in the couch lounge area between the first and basement floors to prepare for a test. Perhaps 1-2 times a semester.

Sometimes teachers will schedule your class to meet in the library (either to use the computers on the main level, or in the cases of education classes, the curriculum library downstairs.)

Sometimes used for class meetings, or class computer lab days.

study groups

study groups and internet access almost every day

study tables once a week

Studying

studying

Studying in a quiet environment and writing papers on the computers away from distractions.

Studying time.

studying, checking e-mail, using the internet for personal use

the internet

The library is a great place for commuters to rest and collect themselves. I often go downstairs to study or just be in a quiet place for a while.

The staff is excellent and very helpful!

to check my mail - once in a blue moon

To copy reserved readings. 6-10 times a semester.\nTo meet for a group project. 1-2 times a semester

to meet for group projects about 4 times a semester

To print copies, 1 or 2 times a semester. Also when classes are held in the computer lab, 1 or 2 times a semester.

To print out papers. 3-5 times a semester.

To read.

to try and find an interesting book to read that isn't related to a class I am taking. Maybe to get me interested in a subject I want to take a class in. Not very often 1-2 times a semester

To use computers for personal use, which is a high priority because of the quiet atmosphere

To use the photocopy machine and to write papers on the computers

To work at.

to work, socialize, and check email and such. Also to print off papers. About 12 hours a week to do these things.

Typically I visit Ritter physically to study quietly away from people. I also visit the Ritter web site from home to access various online resources.

Use it for group projects about 2-5 times a year. Use it for finals study week 2 weeks a year

Use of the study rooms on the top floor, I frequently use it to study or look up research articles at least 10 times during a semester.

Use online more often than actual visit.

Use the computer, class

Using the copier- 11-19 Viewing Journals on the Electo Viewer- 1-3

Using the Copier: 6-10 times per semester

Usually reading: at least 1 time/week

We had class in the curriculum center.

We have study tables at the Ritter Library and I really like going there for those.
Well I used the library to meet other people and set up meetings.

what you mentioned is fine

Wireless Internet for my laptop.

work

Working on group projects and presentations. 1-2 times a semester onsite

Please list one or two things that you like best about Ritter Library.

1) Hours of operation.

1. The helpful staff\n

1. books 2. staff

1. Great study environment 2. Laptop checkout

1. how helpful the staff is 2. study areas

1. How quiet it normally is 2. The many different places and environments to study. (the couches, glass rooms)

1. I like being able to check out a laptop computer and work anywhere within the Library.2. I like the online databases provided through the library's website.

1. it's convenience 2. it's helpfulness

1.) The quiet zone downstairs. 2.) computer access.

1st floor because it's a silence floor - great for studying

A lot of group meeting areas.

A quiet and convenient place to study and relax

abundance of computers, late hours, quickly getting requested books together

Actually, this is a bit strange but I like the location of Ritter Library. I enjoy reading outside in the Sesquicentennial Circle.

Amount of computers and laptops available

Availability of online resources

Basement quietness

Being able to check out laptops.

Being able to go to a quiet place to write papers and using the printer

being able to rent laptops and sit where we are comfortable and still be able to use them.

Being able to sign out laptops to use

Checking out laptops and it is quiet

Close location

close to dorms

comfortable setting

Computer Lab available. Set up is nice.

computers, quietness

Convenient location.

convenience

database access

databases and staff

decent computers, free printing

dk

ease of opal

easy access to on line research

Easy access to periodicals and professional journals.

Everyone is friendly and willing to help you if you need it.

Everyone who works at the library is very helpful. The library is also kept very quiet and it is a great place to study.

Everyone who works there is very nice.

Everything seems to be organized very well, the staff are helpful, and I like the overall environment.

Generally comfortable to study at.

Good place to study, good place to get homework done

good variety of reference materials, the Curriculum Center

great place to study

has a lot of research material. librarians are helpful.

Have never used it.

Having a place to get out of the dorm room, and get some quality work done in a friendly environment.

Helpful attendants

Helpful Staff

Helpful staff

Helpful staff

helpful staff

Helpful staff

Helpful Staff

Helpful staff

hours are favorable.

hours of operation and quiet atmosphere

how easy it is to search for things and how quickly search results come up, and the extent to how many searches are shown

How helpful the staff is. The bottom floor because it is so quiet. I need silence when I study and I often go there to do so.

How late it stays open and the time I spend in there

How late it stays open.

HOW QUIET THE SECOND FLOOR IS

I absolutely love the quiet study rooms in the library on the second study floor. Usually I can study really well in there! I also enjoy the fact that we can check out laptops to use in case all of the computers are taken.

I attended a presentation for how to use the Opal/Ohio Link and I thought the information was very helpful. Also, the staff has always been extremely kind and helpful.

I can always find what I need when I am there. I also like the set up of the main floor--there are tables/chairs and also couches. This is very convenient for group work and also provides a very comfortable setting.

I can come in and use the computers.

I can concentrate so well in there and the people are always willing.

I definitely like the option of the two levels--one for complete silence, and one where you are able to meet with others to quietly study together, as well as use computers.

I enjoy the assistance I receive from the library staff.

I enjoy the database feature and the staff is always ready and willing to help with any questions.

I enjoy the quiet atmosphere and the helpful employees.

I have never been there

I have only been at BW for a few months and Ritter Library has been so helpful with my first college papers and research! Thank you!

I haven't been in it.

I learned how to use the databases in the computer lab in the library, which was very helpful when I was a freshman and didn't know how to look for books and other resources.

i like being able to go and do my homework in a quiet area

I like going to Ritter library to study with no distractions, especially in the lower level. The librarians and those who work at the front desk are also very helpful if I ever have any questions.

I like how open it was.

I like how professors can leave folders of things for students to copy at the front desk.

I like how professors leave materials at the front desk to be checked out.

I like how the reference desk is so applicable to be used by confused BW students.

I like how this library is connected to libraries from other colleges giving students a greater selection. Also, the delivery from these other libraries is quick.

I like how we have access to the online databases and it is strongly encouraged to know how to use them.

I like how you can go online to look up resources and also the people at Ritter Library are very helpful and considerate!

I like knowing that if I needed to find a book not in Ritter, I can order it from another campus.

i like opal and ohio link. I can get books I wouldn't usually be able to get. It's a good resource.

I like that it is a quiet atmosphere to get work done. I also like the curriculum center in the basement. It is good for education majors.

I like that it is open late.

I like that it is very close to Kleist. I am there for several of my classes. I also like that there is an area downstairs that is completely quiet. I like that you can borrow laptops.

I like that it's a quiet place to go study and that there are a lot of computers available. Also, there are usually a lot of books on a particular topic so it's easy to find what you need.

I like that offers the use of laptops and i also like that it offers convenient hours

I like that the library provides different areas (quiet and lounging) and that you could borrow laptops to use.

I like that the people at Ritter seem very willing to help when asked.

I like that the Ritter Library has all of it's database online, making it easier to do research if I can't physically make it to the library.

I like that the staff if very helpful and that the databases are rather helpful once you learn how to use them.

I like that the staff is so useful and are always willing to help.

I like that there are places where it is very quiet.

I like that there are reserved floors dedicated to silence, this is really nice when you are trying to study. I also like that there are specific areas for group meetings, and the reference librarians are very helpful.

I like that there is an entire floor in the basement that is quiet

I like that you can access it from home if you are a commuter student.

I like that you can check-out laptops.

I like that you can search things online.

I like that you can use the computers at Ritter and print form them. I also like that you can order books using opal/ohio link.

I like the ability to use the lap tops and I like the easy access to quite study tables

I like the ability to work in a silent area to do my homework and the availability of library staff to help students.

I like the accessibility of the OPAL/Ohiolink catalog system online. I can request books on there, and I receive an email when they arrive!

I like the accessibility of the reference librarians. I also appreciate the quiet atmosphere when I need a place to study.

I like the area as you go up the stairs where a group can study together.

I like the availability of Internet ready computers.

I like the availability of OPAL/OhioLink

I like the comfy couches.

I like the databases and the hours of the library.

I like the databases and use them frequently; the option for accessing books through the OhioLink/OPAL is great too (even though I haven't had to use it yet).\n\nI also like that when you are in there studying you can enjoy privacy, and even "rent" a laptop for your use when you are there.

I like the easy access to the databases very much.

I like the entrance to the library. I think it's very friendly and the people at the desk are very helpful.

I like the environment and the easiness to find items I need.

I like the hours that Ritter Library is open, and I like how there are always people there to help me when I don't know how to find something.

I like the laptops for student use.

I like the lowest level. It's very quiet and a great work environment.

I like the new computers and amount of them available

I like the online database.

I like the online databases/resources that we have subscribed to as well as the ability to take out a laptop.

I like the online part.

I like the open atmosphere

I like the people that work there. They will always get up out of there seat and take me right to the book I need.

i like the privacy to study.

I like the private study rooms on the third floor but they need cleaned up, new furniture and the walls should be sound proof because I have had problems where the people in the room next to me were very loud. I use these rooms probably more than anything else in the library.

I like the quiet floor

I like the quiet atmosphere of the top floor. The staff at is always willing to help.

I like the section downstairs that is the new home to the curriculum center materials, could be more stuff though

I like the set-up with the couches

I like the use of the laptop computer. I think it is nice to not be stuck at a desk with the computers to do our research.

I like the wide spaces between the computer desks. I think it promotes a quite, studious atmosphere.

I like using OhioLINK for getting my textbooks.

I like using the laptops better then when we had the desktops. I also really like the current selection of journals available at Ritter.

I love that I never ever have to set foot in the actual building to get journal articles and references for papers. It is also extremely helpful to have the articles online so that if I am curious about a current issue, I can use scholarly sources to read about it rather than just any website on the internet for facts.

I love the curriculum center downstairs for education majors, and I find the materials to be very helpful when selecting sources for my lessons. I also enjoy that it's a place where I can go where I know I can get my work done and not get distracted.

I love the databases that Ritter Library provides us students to use for research papers.

I most like the availability of the computers and the study environment at Ritter.

I really enjoy the abundance of computers, and the possibility to borrow a laptop if you want to work in a quiet area.

I really haven't spent enough time there to tell you.

I really like the selection of encyclopedias and journals/periodicals

it has computers

it has good information and books

It has good resources.

it has sections where you can go to talk and it also has quiet sections to study

It is a fairly quiet place to study.

It is a nice, quiet place to study. I really like the study rooms on the 3rd floor.

It is a quiet environment with all necessary equipment and furniture for all purposes.

It is a quiet place that I can go to study without interruption.

It is a quiet place to study full of resources.

It is a quiet place where you can get away from the noise. There is ample room for everyone that needs space, whether they want to be alone or in a group.

It is an excellent place to study due to the quiet. Also, the library is a great way to find resources needed to study from or write a paper.

It is close to me.

It is close to my dorm building.

It is convenient.

It is easy to find all the different books or articles that I need. It also has very helpful and friendly staff.

It is great in finding articles for English papers.

It is located right across the street from my apartment (Floreske) so I can easily walk to it when I need to use the printer.

It is quiet and a good place to study.

It is quiet and the staff is very helpful!

It is quiet, but also a great place to meet to work on group projects.

It is user friendly and accessible.

It is VERY quiet

It is very quite!

It provides a nice, quiet place to study when my residence is insufficient.

It seems like no one ever uses the library around here, so it's nice that you never have to wait in line to check out your books!

It's a good place that's generally free of distraction to get work done...

Its a good place to study because it is quiet and you can concentrate.

It's a good place to study: it's quiet and you have access to most of the necessary material. The personnel is usually very helpful.

It's a great place to study and do any reading for a class that you might have to do.

It's a nice, quiet place to study and the laptops to loan out for use is a great service.

It's always easy to find a staff member when you have a question.

It's always quiet.

its big

its carpet

It's comfortable.

It's easy to get to, easy to use, and other people know about it so you can get help if you are confused during research.

its location

It's next to my dorm and it has a computer lab.

its on campus

its openness and the nice hospitality

it's organized

its quiet

its quiet

its quiet

it's quiet

It's quiet in places so that I can study without being bothered.

It's quiet. Although that seems silly, most public libraries no longer enforce that environment.

It's quiet. I like quiet.

Its really quiet when you want to study.

its very big but so empty

Its very easy to find things there and the people are always extremely friendly and helpful!!!

Its very easy to focus and I like the couches

journal collections,

Journal selection. Past literature texts

journals and computer lab

Knowing that there is a guaranteed quiet atmosphere if needed to study.

laptop rentals

LAPTOPS and microfiche

late hours

LexisNexus Account

librarians and availability

location

location

Location

Location

location and convenience

Location and Location

Location and that you can access the database online.

Location on campus.

location, accessibility to resources

lots of available resources to choose from

Lots of places to work and relax.
Lot's of room to work.
lots of table room to spread my work out
Lower level quiet room for study
N/A
N/A
n/a
NA
NA- I've never been in it
Never been there
Never been there.
nice atmosphere, easy to navigate
nice lounge area and computer lab.
No one bothers me there :)
not far to walk to
Nothing
nothing
Nothing strikes my mind.
Obtaining articles on reserve for classes is easy to accomplish.
Ohio Link/OPAL makes up for the inadequate and limited resources that Ritter possesses. KEEP OHIO LINK!!
OHIOlink & online databases
OhioLINK/OPAL
One thing that I like best about Ritter Library is that how much it helps me find resources for a paper, and the staff is really nice too.
online databases
online databases very helpful
online databases, quiet atmosphere
online databases
Online resources are decent. Data base and Scholastic holdings are ok.
Online resources for journal articles, and the study rooms
Opal Link
OPAL/Ohiolink, and the online database access
People that work there are very willing to help you if you are having trouble.
People there to help if you have any questions, and many areas to study
Plenty of work space and working environment helps me get a lot more done.
quiet
quiet
Quiet
quiet
quiet helpful sometimes not extremely helpful
quiet and convenient
Quiet and very resourceful.
Quiet Areas, Laptops
Quiet areas Laptops
Quiet atmosphere, lots of study areas.

quiet is enforced

quiet place to study

Quiet Setting

Quiet study area, Employees available to help with research.

quiet very study orientated

quiet, computer access

quiet, computers

quiet, lots of resources

quietness and organized

Quietness.

Quite and its open late

Reference staff very helpful

Relatively quiet atmosphere

resources

resources and space

Ritter does seem to have a nice amount of available computers and study areas. Although I mainly use Jones just because most of my classes are music oriented, I found the atmosphere very welcoming.

Ritter is quiet, and I love the couches on the first level. It's a great place just to study and get things done.

Ritter Library has a very nice staff that is always willing to help. Some of the best research materials can be found at Ritter Library.

Selection

Since I am a commuter I can still access the information from my home.

Specified study/quiet space

staff is always ready to help

Staff is always willing to assist

staff is great.

Staff is very helpful

Staff, Resources

Study rooms

study space online databases

That the different floors each have a different level of quietness

That there is a place that is strictly for study and work, and the databases that are available online.

The amount of large tables--good when doing lots of research

The amount of resources available and the staff, they are very helpful.

The amount of study space, and the extreme quiet areas.

The assistance at Reference desk, they are very helpful and nice!

The atmosphere

The atmosphere

The atmosphere and all the great resources it has to offer

The atmosphere and the help.

the atmosphere! The resources when it is used!

The availability of computers. The many area where one can sit and study or get some kind of work done

The availability of computers for student use and the hours of operation
The availability of about any book you can think of because of the OhioLink and ease of getting those books.
The basement area with silent studying.
the basement is always quiet
The best part of Ritter is the individual study rooms and small section tables for privacy and studying.
The best things I like about the library are the study rooms on the top floor.
The computer availability and the education resources in the basement.
The computer lab
The Computer Lab and the help desk.
The computer lab and the teacher resource center.
The computer lab is great for working on assignments in a quiet environment.
The computer lab. The Librarians are helpful if you ask them for help
The computers everywhere! The Librarians!
the computers, the snacks
The copiers usually work, and there is almost always an available computer
The copy machine is available at anytime.
The cubicles and quiet environment really help me focus.
The Curriculum Center and the numerous books
The Curriculum center and the staff is always very nice and willing to help.
the curriculum center in the basement
The curriculum center in the basement for education majors.
the databases
The databases, the large computer lab
The dedication of the staff to help you find what you are looking for! The reference desk is the best! I can ask a simple question, ask them to come to the computer where I am at to help me, or ask difficult reference questions, especially for research purposes. I also like how quiet the bottom floor is. It's perfect for studying.
The designated quiet area--really helps me study.
The different areas for different types of studying atmospheres (ex. the basement for completely silent study, etc.)
The different atmospheres of each floor
The different floors have levels of solitude when it comes to the quietness of the library.
The eagerness of the staff to help answer any questions that students may have.
The education curriculum center
The employees and the laptop computers
the employees are friendly, it is easy to use and convenient
the enormous amount of resources
the extensive collection or art history research. the computer lab on the second floor. the study areas on the third as well as basement floors. the area in the lobby with the nice couches.
The extra quiet level. The study dividers/desks in the extra quiet room.
The fact that you have the choice of going upstairs to the computer lab to type papers/work, or if you need silence you can go into the basement.
The first floor is set up very nicely and the basement is an all-quiet area. The new furniture in the lobby and the new tables downstairs are nice.

the foyer

The friendly and helpful people

The ground floor where there is no talking is a good place to study.

The help desk

The help desk and amount of available computers.

the helpful and courteous staff

The helpful and friendly staff. Ritter Library is designed to help students.

the helpful, knowledgeable employees

the helpfulness of the staff when you need them to help you find information on the computer for your paper.

the hours and the help from the librarians if needed

The knowledge of the reference librarians is immense. They are a great asset to any student working on a paper or project at the library.

The librarians are always more than willing to help. The opal/ohiolink is very resourceful for resource papers.

The librarians are helpful and they have a good selection of mailbox magazines

the librarians are very helpful!

The librarians, and the cool looking carpet on the first and third floor

The library provides a great quiet study environment. I like that it is open until midnight.

The library staff is accommodating and welcoming.

The location is central. Ease of use

the location, and the quietness\

The number of choices and the employees.

The online book catalog allows me to check for a book without having to go all the way to the library, when the book might not even be there in the first place.

The online book catalog is very useful. It is usually quiet.

The online data base. It's easy to find books in the library.

the online databases

The online databases and the helpful staff.

The online databases. It REALLY helps with writing papers.

The online resources are very helpful.

The on-line web sources and databases.

The openness of the building and helpfulness of the staff.

The organization and the size. Not too small but not too big

The people that work at the reference desk. They are super helpful. The upstairs is quiet and peaceful.

The people that work there and the quiet.

The people that work there are friendly and helpful. The curriculum center has a lot sources.

The people that work there are really nice

The people who work there are nice.

the privacy-best for studying the computers/datebases

The quiet and the ability to seek on shelf resources without taking them from the library.

The quiet area

The quiet area for study and the availability of the computers

The quiet atmosphere and easy access to computers and printing.

the quiet atmosphere

The quiet atmosphere
The quiet atmosphere and the access to computers.
The quiet atmosphere and the amount of resources available to us
the quiet atmosphere that it gives students to use for studying
the quiet atmosphere to study
the quiet atmosphere
The quiet environment in which to study and do research.
The quiet floor
the reference desk and the helpful staff
The reference librarian that help the students find any resources that are needed.
The reference librarians are very knowledgeable about how to find information on subjects, and are always willing to be of assistance. It maintains a quiet and professional atmosphere.
the resources are easy to find
The resources they provide as well as the employees and knowledge
The Ritter Library is very well organized. I really enjoy the databases and that we can get books from other colleges in Ohio. It makes it very easy to find books I need.
The rooms on the upper floor, which i use to study in.
The sectional rooms, and private study tables
The selection of peer reviewed journals
The service at Ritter Library is extremely helpful.
The set up and the surroundings, I feel very comfortable and motivated to study when in the library.
the silent floor. the ring of couches on the second floor
The space to work and the quiet and calm atmosphere.
the staff
The staff and amount of working areas are the best aspects of the library.
The staff and how helpful they are
The staff is always willing to assist in finding books in print or online references.
The staff is easily approachable and they help you understand how to use everything.
The staff is friendly and helpful. Laptop availability is also a nice feature.
The staff is helpful
The staff is helpful in answering my questions. I am also able to get the materials I usually need through OPAL/Ohio Link.
The staff is helpful.
The staff is incredibly willing and able to help me with whatever I'm looking for, and are never condescending when I miss the incredibly obvious.
The staff is so willing to help. The all quite floor
The staff is usually friendly.
the staff is very friendly
The staff is very helpful and the online databases really help with research.
The staff is very helpful whenever I call or come in.
The staff is very helpful.
The staff is very helpful.
The Staff is very nice. there is a great selection of research material
The staff is very willing to help you.
The staff is willing to help. The staff is able to answer questions on the spot

The staff seems personable and helpful

The staff that works there is very willing to help you as best they can.

The staff!

The Staff.

The staff/students are very friendly and I like the atmosphere.

The study rooms on the third floor.

The study space.

The teacher resources in the lower level.

The teacher resources.

The teaching materials.

The use of computers and Ohio Link

The vast array of materials and the services provided

The way it is so accessible to the students and it is right in the middle of the most active part of campus... lang and malicky.

The way its set up. The fact that it has a computer lab.

The willingness of service

There are people to help you find resources if you get stuck.

There is always someone there to help you and answer your questions.

There is enough seating and space to work on homework and papers or meet with groups in a quiet atmosphere. The database is very easy to maneuver in to find journal articles.

There is lots of room to study and be undisturbed.

there's good books....nice workers

Two things: Checking out laptops that have wifi is great! Also, I like that the bottom floor is designated as a quiet area. When writing a paper or studying for an exam it is helpful to have a place to go that is quiet without any distractions. However, see next comment.

Um...it's open late?

use of computers and online sources

vast access to databases. helpful staff

vending machines

Very clean

very good desk service

Very good librarians

Very helpful and caring workers.

Very quiet

Very spacious

Well-organized, always clean, helpful staff.

What I like best about the Ritter Library is, knowing it's there if I need it.

When I need help, the staff is always helpful. I like that I can access the library on and off campus and many items available on PDF format can be saved and read at a latter date. It saves a lot of time and printing.

wide selection

wireless internet and online database

Wireless internet and quiet places like downstairs and occasionally upstairs.

Working there.

You can check out computers and it is quiet

Please list one or two things that you like least about Ritter Library.

of computer available

...but I can't stand people talking on their cell phones!

1. Limited hours (especially late at night when students tend to need it the most) 2. Orange carpet. .

A few difficulties

Access to current biological writings at Ritter is restricted.

appearance

Hours the library is open

How food and drink are forbidden.

I think it's kind of hard to find references within the library (though it is easy online) but I can usually find someone to help me.

I understand the idea of pooling resources to make many books available, but I can't get over the fact that our library barely has any books in-house. This has always bothered me, and probably causes me not to physically go there very often. It is annoying to have to know what books you want for a paper in advance, and then order them, leaving enough time for delivery so that you may use them.

It needs refurbishing - the atmosphere isn't great.

It's far from my classes (I know you can't do anything about that =))

Lack of ventilation and fresh air in basement and 3rd floor (or so it seems). Not enough study rooms (like 3rd floor)

most materials are not very up to date

n/a

needs more computers

None

not all that user friendly

Not enough computers available at times due to the large amounts of students that choose the library to study or write a paper.

only the lobby and main floor is renovated.

out of date books. the library is falling apart and outdated

Ritter Library needs to be updated, and also I don't think we have enough current books. It would be nice to see the library organized in less of a "college atmosphere" i.e. instead of being organized the way it is, have it be more current. For example: Have a section for "Young Adults", "Novels", "Romance", "Self-Help", etc. I think the library would be more attractive to students because it would be viewed as less of a 'research area' and interest students to explore the library and check out books for pleasure reading. Also, with the reorganization, it would be nice to see more current titles to keep (hopefully) close behind bookstores, etc.

Some more workspace might be helpful

That it is not open 24 hours

the assumption that all students know where to look for materials

The building, it's very outdated. Chairs for computers near reference desk are very squeaky and uncomfortable.

The colors and layout weren't very inviting

The OPAL/Ohio Link program in general is lacking in Neuroscience journal material.

Neuroscience is a quickly growing field, especially at Baldwin-Wallace. I had poor access to

journal materials that I needed most. Second, I do not use many of the books because many of them are so outdated.

The system used for shelving/finding the books.

there are never enough computers for everyone

There are very few current lit. crit. Books. There are not many, nearly not any, adolescent and children's literature books (trade books)

1) The student lounge. It could be bigger.

1)Furniture/decor is out of date. 2)Could have more computers and computer stations.3)Books/areas could be marked more clearly in terms of "reference material", "research material", etc. I only know the bare minimum about where to go to research things.

1. I do not like the appearance of the basement or the upstairs. I feel it is very outdated and not comparable to most libraries located on other campuses or even public libraries. While the appearance should not matter, we all know it does and Ritter Library does not come anywhere close to current expectations of what a college library should be like. 2. I also feel the library should have better seating and study rooms. Long nights of studying in the library are not very comfortable when you are sitting on a hard wooden chair. It would be nice if there were more of the couches on all of the library floors or more cushioned chairs at the tables. It would also be nice if there were more divided rooms in which people could meet to work on group projects. (It would be neat if at least some of these rooms could be set up as a mini-classrooms so that it would be a more realistic place to work on group projects or presentations.)

1. it's far away 2. not many computers

1. The carpeting. The "mophead" artwork near the entrance

1.) The orange carpet.

a bit hard to find things

A little difficult to navigate through and the charge of copies.

Again, never been there.

All of the books are VERY VERY old and outdated. As far as being current and up to date, I would rate the library VERY poorly. Also, not that this has any real bearing on the overall library quality, but it looks AWFUL. It is not an inviting place to come study and learn, and it is quite obvious to anyone who enters, especially visiting students, that nothing in the library has been updated since about 1970 (with the exception of the computers of course). Aesthetically, the library is definitely not pleasing, which adds to my hesitation at going there to study and do work.

amount of time to check out books

area with books is kind of drab looking.

articles are unavailable

atmosphere

Availability of fiction items. No easily-visible catalog map

bathroom downstairs should open earlier

bathrooms

Because of the old furnishings, it smells unpleasant in the library so I prefer to study somewhere else. Also, I have tried to use the library before, and the staff closed it early.

Book holdings are confusing, I couldn't find something on my own under normal circumstances.

The search engine offered through opal does not have enough information on topics. Google scholar now provides a more useful reference. Not to mention wikipedia is far superior to the static books which must be frequently updated for a hefty sum.

books

Books are kind of hard to find sometimes and the online sources are a little difficult.

Books not being easy to find.

Can be unsettling quiet at times. Gives you a weird feeling. Unless I don't know, lack of fun to read books.

can't say

carpet

carpet is ugly -- i don't like studying there, needs to be renovated & more private study lounges or rooms for people, they are always filled

Check out materials only for photocopying

Comfort

Coming over to use the floppy disk drive for 3 1/2 floppy...This should be accessible all over campus... and the inspiration program also should be available all on campus too not just in wheeler hall.

complicated

Complications of online databases and lack of enough books, although you can order them through Ohio Link.

Computers in computer lab are old and slow; chairs are dirty; need more computers in the library.

Confusing layout.

confusing, no signs listed on what is on what level

Could be a little bigger

Could have more materials in the periodical area

Databases are hard to use

dk

Do not have as many books as other libraries.

Doesn't have very many books, when I search the online databases, the searches always result in information that I am not looking for instead of turning up what I need.

don't feel that comfortable using the references like online books

don't know

Don't know location of books. Student staff at desk sometimes rude.

Even though the bottom floor is supposed to be quiet at all times, students are often on their cell phones or they talk to others.

everything

everytime i go in there, no student worker will help me, or they have a bad attitude about it

Finding books that are current.

For some reason I really don't like to use the computers over there. No specific reason, I just don't know.

Hard to find help at times, some books are very old.

hard to find things on your own unless you already know where to look

hard to get on a computer

hard to get print sources.

Have never used it.

hours

hours of availability on Saturday

Hours of Operation

How early the library closes on Fridays and Saturdays. How the library isn't open early in the morning on Sundays.

How far it is from my dorm.

how few computers

How the database setup was changed this year. The decor does not make me want to study there I absolutely cannot stand the orange carpet that is on the basement, first, and second floors. It looks so modern and up to date in the main lobby area, but then you reach the other areas and you immediately get saddened and wonder how students can study in such a non-colorgenic environment. I transferred here from another school and was impressed in the lobby but was really disappointed once I hit the other areas of the library.

I am unfamiliar with its resources. I wish there would have been a better orientation for these sources for new students.

I can't think of anything at the moment.

I can't think of something right now

I could definitely use a 24/7 library, just in case.

I dislike the lack of parking near the library and its location.

I dislike the lacking of computers available, this occurs when the one computer lab is reserved by a class(s).

I do not enjoy that no food or drink is allowed in the library... I transferred from another school and that never was a problem because students were careful and made sure to clean up after themselves. I also wish there were more computers that were desk tops where one is able to print off of their computer while in the library.

I do not have any

I do not know how to use everything that it has to offer.

I do not like at all that during Finals, the library still closes at 12, it should be open ALL NIGHT, b/c lets face it many students are cramming anyways, and it would just be easier to do so in the library, than in dorm rooms or lobbies

I do not like that some times students do not abide by the silent areas rules, and have group meetings downstairs.

I do not like the appearance. It looks out-of-date on the inside.

I do not like the bathrooms. They are old and some of the doors in the men's room don't close properly.

I do not like the carpet, it makes it hard to concentrate at times. Sorry this seems so "picky" and such a little detail.

I do not like the carpet. It is a little loud and impairs my ability to concentrate.

I do not like the no cell phone policy or food and drink in the lobby only.

I do not like the squeaky wooden chairs.

I do not like walking to Ritter Library, it is far away from my dorm and I think that is why I do not use it often.

I do not think that the library services the education department very well. When I am required to find text for lessons (which we very often are) I am not able to get any text from our library. I have to go to the county library every time. I think the library should tailor to all departments.

I don't get how to look up certain books that ritter has on a certain topic. it is very confusing.

I don't know where anything is in the library so I don't go there.

I don't know.

I don't like how I don't know how to find a book in the library.

I don't like the chairs. Many of the chairs are uncomfortable. I also wish that there were more PCs.

I don't like the setup of the computers and I don't like that to retrieve a book you have to go upstairs and then downstairs.

I don't think there's anything note-worthy I don't like about the Library.

I don't use it often enough to have a dislike.

I enjoy everything about Ritter Library.

I feel like I have no bearing when I am in the library.

I feel like it is not welcoming in any way whatsoever. The design is all over the place and has no continuity in the colors or anything. It is not a relaxing environment. I live in Ernsthausen, and since it is so nice and well-designed in there, I would pick studying in my dorm over the library any day. Everything is just so old and outdated.

I feel like it's old and outdated- the atmosphere does not seem very friendly, partly because it does not appeal to modern-day college students (and because of the orange carpet!). I haven't used the library to find books much, but I have heard that the organizational system is not very easy to follow.

I have a hard time finding journal articles related to my search when I use the database.

I have never been there.

I have no complaints.

I have no complaints.

I have not found anything yet.

I know that it is a research library, but it might be nice to have a small section of novels for students who have time to read them. It is hard to find a place to work as a group that is not disruptive to people who are at the individual study tables

I know this shouldn't be a huge priority of the college, but the decor and design of the library is so out of date. It's not a positive atmosphere for studying or meeting with groups. Additionally, it does not seem like the library promotes its use for recreational purposes at all! I go to the Berea Public Library to check out magazines, cd's, and other fun books almost every week and I wish that the Ritter Library provided just a little of that. (I understand its main purpose is not to entertain the students!)

I live on south campus, so I dislike the walk. :)

I sometimes need to use the library on Saturday evenings and it is closed.

I still have a hard time finding articles I need on-line, especially peer review.

I think that the academic databases should be expanded upon. The library/college should look into advocating GoogleScholar and the references it makes available. I did research through Ohio State this summer and the different journals found through GoogleScholar put to shame the number and diversity that can be found using BW's database. It would also be nice if more computers were made available and/or if the laptops made available came with a power cord and mouse.

I think that the library is daunting to use personally.

I think that there needs to be more interaction with the people entering the library because I needed help one time and there was no one around to help me. I had to search for someone who knew where the material I needed actually was located.

I wish it was open later on weekdays.

I wish that more of the resources available through the databases were available in HTML format.

I wish the library had a larger selection of journals, especially for the sciences. Although articles can be ordered, it would be nice to have more on campus. I wish there was a way students could become more familiar with the library, I do not really understand where things are and how it is set-up. Also, although the hours of operation are long, we are one of the few campuses that does not have a library open overnight.

I wish the library was open 24 hours and even on sundays to mondays.

I wish there were a few more computers located in the lower level of the library, as well as more comfortable furniture.

I would love to be able to have a place to get fiction stuff.

I wouldn't say this is the thing I like least but, I will say I am unaware of whether or not Ritter Library carries any movies associated with the film courses offered at B-W. Students often have to go to outside sources to rent movies to study. It would be beneficial if we had a place on campus to watch and study those movies (using headphones or in a private room of course). I know some of our instructors lend us movies, however I believe that is the libraries responsibility to provide that service to the students. Am I wrong? I hope not.

If the computer lab is taken by a class, it is often hard to find a computer. It could be more comfortable. The hours are not very accommodating to my class and work schedule. It would me nice if the library had daily hours of like 7am to 1am. Or, even if it was open 24 hours. The worst is how it opens late on Sunday!

If you don't have the call number of a book, it's hard to find the section that that book would be in.

I'm not sure where anything is
inadequate amount of desktops to use
is not conducive to studying inside

It does not have complete access to online resources and very outdated research materials on the shelf

It doesn't seem very easy to navigate.

It feels cramped in the basement of the library

it is all reference material. No books that anyone would check out just to read.

It is not a nice environment to be in. It smells of old books and there are old books. It never seems like you can find anything new or relevant. I spend more time at the Berea Public Library than I do at the school library.

it is not appealing at all...I would much rather do my research at the Berea Public Library

It is not modern.

it is not that welcoming

It is on North Campus, making it hard to stop in quickly between classes.

It is only open until midnight, even during exam week.

It is somewhat dated in appearance.

It is very old-fashioned, dirty and muggy. It is not a very welcoming environment and the lighting is bad. It should have an area where students can meet to socialize, maybe including something like a cafe where students do not have to sit and be absolutely quiet. I think with these changes the library will be used a lot more.

It is very overwhelming when you get into the library, and it's hard trying to find the books that I need.

It is very big and hard to know where to go

It needs more computers throughout the library. It would also be nice to have nicer, more comfortable chairs to sit in.

It needs to be redecorated. The 70's are over.

It needs to be redone, the carpet and orangey colors give it a negative feeling.

it needs to be updated

it needs updated structurally

it smells

It smells bad

It totally needs remodeled. The walls and the carpet are not conducive at all to studying. It is obvious that it has been many years since it has received much attention. The study rooms on the third floor are an embarrassment to BW. I think the books need updated. I usually have to use OhioLink for books. I just don't think that the library, which should be considered a main academic building, is up to par with BW's academic reputation.

it would be nice if it was open more hours

it's 70's decorations!

It's a far walk from my dorm.

It's always too hot or too cold. I would study there more if it was a comfortable place to be for more than a few minutes.

It's kind of difficult to find what you are looking for on your own.

Its kinda drab!

It's lack of visual appeal and lack of comfort

It's not labeled well. I'm a senior, and I learned last semester that there was a bottom floor of books. It's hard to find unless you order a book directly.

It's not very big.

It's not very bright and welcoming.

It's not welcoming, and I don't even know where to begin looking for books

It's on the other end of campus from my dorm! Late night studying is a hassle to walk there!

its quietness and hours

its really big

it's sometimes hard to find what you want. There should be something to let students know where the different sections are.

It's sometimes overcrowded and you can't access the computers.

It's too quiet and it's drabby looking.

It's very intimidating if you aren't familiar with procedures or locating materials.

it's very large and intimidating.

It's very overwhelming and I can't figure out how the library is set up and how to go about doing any kind of research or searching for books. I feel, even when asking someone, that I'm expected to know what to do.

I've had a little bit of attitude from the people working there.

Just the environment in general. It's kind of dark and I would like more individual study areas.

knowing what is on each floor and how to access it

lack of computers, need more people around to help

Lack of current resources

Lack of journal availability

Lack of print material available for use. Not open twenty-four hours.

Lack of study space

Limited Number of current books. Limited number of computers.

Little amount of computer

location

Location on campus.

location, since I live on South Campus and only have one class on North Campus this semester

many books are old/outdated

Many floors, confusing

Maybe needs more study space for study groups

more computers

N/A

n/a

N/A

N/A

N/A

n/a

n/a

N/A, everything to me seems to be organized, don't have any problems

NA

NA - I've never been in it

NA at the moment

need more computers

need more computers when classes are held in the lab. the bathroom is terrible--why is it in the basement?

NEED TO HAVE A CLASS ON HOW TO USE THE DATABASES !!!

needs longer hours!

needs more computers, and the restroom stall doors don't latch properly

Needs more computers.

Needs to be remodeled

Never been there

Newer books are needed, and OPAL is a bit confusing.

no

No complaint.

no complaints really

No place to get coffee or a bite to eat when Lang is closed

no printer on second floor so if you're on the computer up there, you have to walk all the way back down to the main floor to print it

none

none

None

None

None yet

Not all books I've needed that are "on reserve" can also be checked out for me to read outside of the library

not always sure where to find things

Not being able to check-out magazines.

Not enough books to choose from that are physically at the library. Not very impressive overall.
Need more comfortable furniture and places to study. More computers too.

not enough computers

not enough computers

not enough computers

not enough computers

Not enough computers and desks. Not enough places for groups to work together and not bother others.

not enough computers and printers are never working

Not enough computers are available when classes are in the lab.

not enough natural light coming in.

Not enough of a variety of primary articles/journal, particularly in biology.

Not enough printers!

Not enough resources

Not enough resources (books)\n-Not enough computers (especially when classes are using lab)

not enough science resources

Not enough study rooms on the third floor.

not knowing exactly where everything is

Not many comfortable study spaces

not open 24 hours, not a lot of computers, free copies

not sure what all the floors are for

not that many computers

not very many computers

not very relaxing place to be

not very welcoming

not very welcoming, as far as working in a group, there is no place that really allows for conversation.

nothiing

nothing

nothing

nothing

Nothing that I can think of!

Nothing, the library is doing a fine job

Nothing.

Nothing.

Nothing. I love it.

Nothing

nowhere near enough computers

number of computers available

Occasionally I would like to see it open later on weekdays.

Occasionally there are no available computers.

Often time they're are not enough computers in the main library.

Old uncomfortable chairs. Not enough computers

old, outdated books

On certain databases, they do not have the journal article. You have to send out for it, and it is a pain going through the journal articles and then clicking on them to find out if they have the full PDF paper.

On the bottom floor one can not use portable electronics while down there, mostly referring to music playing equipment.

only one entrance

outdated and lack of comfort

outdated look

outdated looking

out-dated---smells funny---not conducive to good studying

Parking

Parking is not that close to the library.

Restrooms are all the way in the basement in the back.

Ritter is one of the most unattractive and outdated buildings on campus. Hardly anybody uses it because of this.

Ritter Library is not a comfortable place to study, it has old furniture and is very dismal and kind of depressing. Also, there are not enough tables to study on.

Ritter Library should open when the college does around 7:00 a.m. The 8:30 a.m. opening is too late. It makes it hard to get work done for morning classes.

See above

setup and hours

set-up and too few computers

size

smell, everything is old

Smells old, and not very inviting.

Some of the study rooms need to be painted or have new furniture because it is all worn on.

Some parts of the library seem out of date. I think the school put some money into remodeling the inside a little bit and making it more new. I think the library should provide more current books. I also feel more computers would be helpful, considering it is sometimes impossible to get onto a computer around finals time.

Some people tend to get a little loud at times, and no one says anything

Sometimes hard to get a computer.

Sometimes I have a hard time locating books or periodicals that I might need.

Sometimes it's a little trying to guide the website and stuff, but it seems like people are willing to help so far.

sometimes it's hard to get a computer; people get really loud in the computer lab sometimes

Sometimes noisy

Sometimes people are too loud and it ruins the quiet environment.

Sometimes the OPAL/OhioLink is hard to use and does not work in the network. Also, opposing viewpoints database sometimes doesn't work or kicks you off of it.

sometimes the set-up confuses me.

Sometimes there is little workspace for everyone.

Sometimes there is not enough computers.

Sometimes when I'm there, there are too few computers for all of the people that would like to use them.

Somewhat poor onsite collection

Staff is not always helpful.

Staff talking on phones in quiet areas.

that its not open 24hours like MACS

that people talk really loud when you are trying to study. also, i frequently do not know where to go to study, because there is noise on both the first and second floors.

That the library is not open 24 hours a day.

That you can't have a drink or snack while you study.

the staff is sometimes hard to find

The very limited selection of books and hard-copy journals. The layout of the library is not user-friendly.

The amount of computers available to use.

The amount of older books found there

The atmosphere (i.e. furniture, carpet, lighting)

The atmosphere and not a lot of computers

The atmosphere. Its really boring and dull

the atmosphere--furniture/carpet/etc need to be changed

The availability of new text is lacking. Often times i have found the book in the database, but it is not located in our library. This is frustrating. I also find that the website should have a help page where it can give you descriptions of what searches you should use for full text scholarly journals and which way of searching is most helpful for certain types of research. I realize that the library often teaches freshman this, but it is easy to forget over four years. Lets be honest, there are a large number of databases to choose from, and it is confusing to not only determine which is most useful but also to remember how to use the specific one most effectively.

The book collection is somewhat limited.

The books in print are not always easy to locate.

The bright orange carpeting.

The building is not appealing to the eye and the music selection is dismal.

The building is so depressing! Does anyone even go in there? I feel like I have no idea where I am going and even the bathrooms are hard to find!

The building itself - the orange carpeting, ugly water stained stairwell, and crotchety elevator.

The third floor study rooms are much less comfortable than the other 2 floors. Maybe just the change from uncomfortable wooden chairs to adjustable computer chairs could have a drastic effect on the quality of that environment?

The building itself could use some renovating.

The building's interior looks very old and might need some updating.

the carpet

The carpet and could use more computers on reference floor

the carpet and darkness in the basement

the carpet and ugly decorations

The carpeting, the furniture, the claustrophobic prison-like atmosphere of it, and doing research there in general.

The catalogue of material is quite limited, especially when compared to other schools. Cleveland State's library has a larger catalogue. I would say that both the volume as well as the breadth of material encompassed in the library's catalogue is severely limited.

The chairs and tables that squeak and are uncomfortable to sit in

The chairs are kind of noisy, the old wooden ones.

the chairs are very uncomfortable

The choice of books is horrible. I have used Ohiolink far more times than Ritter Library books because I can never find good recent books on my topics. A lot of the papers I write need current information (within the last few years) and if I do find a book on my topic in Ritter Library, it is far too outdated to use. I also think the ground floor where no talking is allowed needs more computers. The majority of computers are on the second floor, and the computer lab on that floor can get very loud with people talking.

The color of the carpeting.

The color of the inside. Minor detail but could change the view of the entire place.

the color scheme.. the surroundings are kind of distracting

the colors and set up

the colors, the dark atmosphere

The computer lab gets loud at times because people talk and listen to music really loud.

the computer setup on the second floor. the awkward setup overall

The computers are always occupied.

The computers do not have matematica or inspiration.

The computers.

The copies are 10 cents a piece

The couches in the lounges are old and need replaced.

The couches on the 2nd floor are somewhat gross, there needs to be more of an area for commuter students to relax on a nice couch with a table and a laptop. The third floor and 1st floor color scheme is terrible and distracting when studying. Also, the bright yellow, orange and yellow study tables on the 2nd floor are somewhat dizzying.

The curriculum center is too small and in the quite area so its hard to work with people on an education assignment.

The databases can be confusing and are also hard to use.

The distance from South Campus

The door at the back of the 1st floor, because it is loud when it closes. The hours on Sunday - wish the library would open sooner

the education portion of the library (the basement) is pathetic

The entire look of the interior of the library is very unattractive. The environment is not very comfortable at all!

The fact that it hasn't been updated since the 70s

The fact that it's on North Campus.

The fact that there is a ridiculous charge on items that you don't return to OPAL.

The first time you use Ritter, the levels can be a bit confusing. Also it's a little dark and foreboding sometimes...

The furniture in the main computer floor.

the furniture is old

The hours. Wish it was open later, like 1 or 2 AM

The interior design of the building. I am sure you know that the library could use an update.

The journal selection is extremely limited. The resources in the basement for education is awful- (not enough sources, NO variety, not user-friendly)

The lack of available texts

The lack of fictional reading books.

The lack of interesting books

The lack of newer texts; the cataloguing system; the clash between new and pre-existing furnishings; the general number of books seeming to be low for a school the size of Baldwin-Wallace.

The lack of up to date source material. Books are often from the 90's and vastly over populate the newer books needed for up to date research.

The library could benefit from some new furniture (especially the couches). Also, sometimes there are not any free computers. The library could also extend hours (24-hours like other universities or open longer hours when school is not in session - summer, breaks, etc.).

The library hours of operation are shameful. Any college/university library should be open 24 hours a day. If you have students that have the drive and capacity to study at late hours, then this should be respected and encouraged. It can be very frustrating when you do have the drive and energy, and the school cannot accommodate you. The library hours make it very difficult for students who may go to class in the morning, then work in the afternoons. Not everyone has internet access and a computer at home. Granted there are costs to keeping it open all night. I just can't imagine that this would be a problem, considering the amount of tuition vs. the size of the student body.

The library is almost too quiet.

The library itself is a bit confusing when trying to find what I need.

The library needs updated.

The Library of Congress system of reference, I prefer the Dewey Decimal system.

the lighting has a yellow tone that gives me a headache and the atmosphere is not attractive to study in

The limited selection of texts.

the location

the location

The location is unfortunate since I live on the South Side of campus. Also, the smell of old books really makes it hard to spend extended periods of time.

The location of the library is a bit far from my dorm so it's not convenient for me to use on many occasions.

The location

the no food/drink rule (other than main lobby)

the number of bathrooms.

The old books smell like mold

The older lady can be crabby.

The only thing I dislike is if a book is not in stock, and I still have to wait for that book through OhioLink

The only thing I don't like about Ritter Library is that it doesn't really say which level has what that I've seen, but that's not a big deal.

The organization of the library is difficult for a new student to understand.

The overall design and the update of books, there are very few new books at the Library, and it is just easier to go to the Berea Public Library.

The parking is not convenient for commuter students.

the resources are not as up-to-date, nor is the general layout and design. It's very 70s.

The retro design and colors on the bottom and top floors

the scary bathroom

The selection of books and online databases are slim.

The selection of books is so old.

the set up, we are in need of new books and a new atmosphere, I believe more people would use the library for studying and socializing if it were a more comfortable atmosphere

The small amount of computers available, since many students use them.

the smell

the smell of books

The smell of old books and the old look. They are not comforting.

The smell, bad desks the wobble.

the smell, it smells like old books

the steps but that comes with every library of that size

The study rooms are ridiculous, uncomfortable, and not relaxing- definitely not a "good" place to study. The furniture and decor in the library is ugly and also not relaxing. For tuition being what it is- you'd think the library would be in better shape. In my opinion, the reason the students are here should be to LEARN and study. Having an updated and remodeled library should have been a higher priority than the rec. Having a top of the line Rec Center and a disgraceful library says a lot about BW's priorities.

The stuffy feeling downstairs in the stacks.

the system isn't explained well and it makes it difficult to find books

The tables and the seats are aged, squeaky, and unappealing. "It is important for me to be able to get on line - wireless - and be able to conduct my studies. So, aesthetically, and I believe that you agree, improvements need to be made to improve the surroundings and the comfort of a bright clean table and comfortable chair. Additionally, I believe that longer hours, commencing early in the morning Sunday thru Saturday (at least by eight AM) will offer more opportunity to undergraduate and graduate student to meet their academic research and quiet access to library resources.

The temperature and the noise.

The thing I like least about Ritter Library is that it is sometimes hard to find the books you are looking for when you are actually at the library.

The thing that bothers me the most about the library is the temperature. It is always hot and makes me sweat, this also leads to me not being able to focus.

The thing that I like least about the library is the fact that there are not always enough computers for everyone to use, especially when a class is in the other available lab.

The time that it closes at night (too early on week days).

The ugly carpet downstairs and the funny smell

The ugly orange carpet, musty book smell, dirty walls, old furniture, and the bathrooms could be brought into the 21st.

the walk

The way it looks-the colors are distracting because they are ugly.

The way the library is laid out is not very visible. I've had to explore to find my way around. I have not found many recent books on any research topics that I have had to look up.

The whole atmosphere of the Ritter Library including; but not limited to, employees knowledge (student and faculty alike), color of rugs and walls, and references in the library in general.

there are never any computers open or available. there are never enough tables or work stations open

There are not enough computers when in a hurry.

There are too many books to look through, it's hard to use the online catalog

There are very few jobs that students can get in the library.

There aren't a lot of new material.

There aren't enough computer work stations in the main part of the library to work on group projects. There aren't enough computers in general. The upper and lower levels are dark, smelly, and are very unwelcoming. Food/drinks should be allowed in all areas.

There is not a nice study area

there is really nothing that i dislike about the library

there's not enough computers

time it closes on Friday but i guess everyone has a life too

to hard to find things

Too far and it can be confusing to find books

Too open: study areas aren't comfortable. The study area in the "main" floor allows too much distraction. It's more a social event in there.

Trying to locate a specific book either on campus or ordering one from elsewhere.

ugly carpet. that shag thing in the lobby

Uhm..I can't find books w/out help!

Uncomfortable chairs

uncomfortable chairs

Unfortunately, the fact that the bottom floor is designated as a quiet area is not enforced. Many times I have been trying to study or write a paper down there and someone will come down talking on their cell phone! I've seen entire classes come down there to have a discussion. I've seen study groups down there talking loudly. It is so helpful to have a quiet place to study and I would really appreciate if that was enforced more in the library. This semester I haven't even been using the area because that policy isn't enforced. If it were I would definitely use the area more.

very unwelcoming, hard to find things, and it is next to impossible to find a book in our library(that is if we even have it)

Very Very limited in book selection. Education Division is EXTREMELY unattended to.

We don't have a noodletools subscription. Really should look into it!

when students work the help desk and don't know where things are

When used references, the printed books were out dated. If the computer lab is reserved by a class, many times all of the other computers will be in use as well.

Where collections are located are not easily marked

Where exactly the resources are located (for example, what resources are in the basement of the library, and how do you find them quickly?)

where things are located is a little confusing

While this should not be of a primary concern, the library appearance is definitely the most negative aspect of the building. If the building, facilities, and furniture were newer and more inviting, I believe it would bring more students, staff, and faculty creating a more popular learning and social environment. The library could have all of the best resources in the world, but until its "image" is improved, its positive aspects will go unused. While I realize revitalizing the interior would be expensive and unfeasible at this time for the college, even hanging pictures or using parts of the walls to display student's artwork as a gallery would add more color and could be a temporary step in the right direction.

While we do have access to some databases, I feel that more money should be put into acquiring access to more online databases of scholarly journal articles. As a Psychology and English

major, I feel particularly limited when I try finding peer reviewed articles relevant to my research in those areas.

Without opal/ohio link, there isn't a huge selection of books for my specific interests

Keeping in mind that funds are limited, in what other ways would you like to see the library improved? Are the relative priorities of these improvements very high priority, high priority, neutral, low priority, or very low priority?

1) renovated -- new furniture & carpet, more study rooms, bigger computer lab or more in the library (high priority)

1. The library needs more circulating language books (i.e. grammar); however, these books should not be exclusively Spanish. (High Priority) 2. Non-circulating, sound-quality headphones should be available at the circulation desk since some professors leave videos which cannot be checked out. (Neutral) 3. Those paintings lying in the basements should be removed, as well as the mophead near the entrance. While I do believe the library should contain artwork, please, do not display any of that "post-modern" dross. (Very High Priority) 4. More fiction books/novels and/or collections of essays concerning interpretations and criticism in literature (High Priority) 5. New carpeting, I cannot stress this enough. The current scheme induces vertigo (Very High Priority)

A few good chairs would help out in a few spots. The ones now are all wood, hard on your back, and squeaky. LOW PRIORITY

A fiction/novel section in the library would be much appreciated.

A high priority is a change in the furniture, especially on the third floor. The tables and chairs are very old and some are even falling apart. The new chairs in the lobby (Brown, leather) are very comfortable and look nice. The third floor does not need chairs as nice as these, but something along these lines would be nice and comfortable for studying.

a lot of your computers don't take USB flash drives. this makes it hard to print on North Campus.

A more extensive book and journal collection. That's by far the most important.

A more updated look in some of the areas of the library where social interaction would occur.

Actually I find the library much improved. I enjoy the new comfortable furniture, the wood chairs were very uncomfortable. I also find the online journal resources extremely helpful. Not much can be improved, you are doing great!

Additional computers in the basement.

Again, the major improvement should be in variety of sources. (high priority) I think the library could use some new carpet too! (low priority)

All that I ask is that you keep some films in stock for students so that we don't have to bug our teachers all the time. Or have to run to video stores across town to get a movie and return it before we've had a chance to study it (high priority) Thanks.

As I mentioned before--and I don't know what the process is for this or if it can be done--making more of the database resources available in HTML format would be really helpful, but it's not really a high priority.

As previously stated, I know many students that are forced to travel to Cleveland State's library because of our limited catalogue. I believe that this is a high priority need.

Bean bag chairs

Being an education major, I think that the computers in Ritter library should have the "Education Department" availability in the sections of departments. The only building on campus that has this choice is Wheeler, the education building, which is not enough--there is only one lab and it usually has a night class in it. Many education students have to do papers on journal articles or

books and since a good portion of students at BW are education majors, this is something to think about!\n

Besides perhaps having a broader selection of books to check out for research purposes, I am not sure.

Better carpet - high priority

Better lighting in the lower level of the library.

-Better organizational system for book\n-New carpet!!\n-New material- fiction books that students can check out to read for pleasure.

better parking for library... education center (in basement) is pathetic

better use/accept alumni donations

brighter lights, more study space

BW should have the improvement of its library as a very high priority. Our library is an embarrassment to BW and needs to be updated.

Cannot think of any at the moment.

Ceiling renovations on the second floor. I think this would be a high priority improvement.

Changing the interior design so that it is updated

comfortable study space?

Computers-High. Furniture- High

Could probably use some updating in resources and decor, but these are neutral in regards to priority

creating an area in which students can read and work on homework by themselves. Update overall style of the library

d/k

dk

DK

DK

Don't know

don't know

During exam weeks I would like to see Ritter hours extended even farther. Possibly until two or three AM. I realize this is demanding, but this is a college campus and during exam week the college students are often forced to stay awake until this time. We are forced to stay awake therefore I think students would appreciate the library staying awake for them. If the school is willing work for the students then the students will be more willing to work for the school.

extended hours, very high. study areas including more comfortable furniture, high

Extending the library hours. I think it is very high priority because if I have a big test coming up at the beginning of the week, I like to study at the library over the weekend. It is hard to find a quiet place in the dorm, especially on the weekend. I wish the library were open more so that I could study there. Increasing the amount of computers to work on. I think this is high priority because if one goes over there to work on a computer and all of them are taken, you are just out of luck.

fireplace..low priority. student activities and involvement...high priority

food, neutral

Fresh paint or carpet or something. Neutral priority

Friday and Saturday hours extended.

Funds are limited so I say they should be better funded for a start. Also I say improve the layout or organization of materials.

Get more books and things for education majors and organize it in a way that makes it easier to find when doing a particular lesson... it seems very scattered now

Get new furniture to make the library look better

Have more computers available to students...high priority
high

High Priority - The library needs to be updated. The decor is out of style and the set-up is not conducive to meeting for study groups or personal studying. Med Priority - To be honest, it seems like the library really ought to "clean up," and by this I mean consider keeping some of the very old, outdated books (namely, the ones on the lowest level) in storage and freeing up some space for more computers, chairs, or interesting displays. Low- It would be so wonderful to see some works of art created by our very own students hanging on the library's walls. Just a thought!

High priority ***Get more books

high priority to make it more inviting looking...not so outdated

high priority- updating the look of the inside. it screams, "70's!!!"

High priority would be the basement, and very high might be making the staff more helpful so I know where to find what I need.

I am not as comfortable with the laptops. I would like to see more room for groups to work without disturbing others who are studying. I guess I need to have someone help me try to figure out the OPAL/Ohio Link site. I have never had any help finding what I needed there.

I believe that a high priority is to renovate to make more comfortable places to study.

I believe that just the look of the interior will bring more students to use it. Plus it will make it more comfortable.

I believe the library needs new furniture. The purple couches need to go. Newer couches and available space that's comfortable needs to be put in the library. (high priority) If this occurs then I see myself using the library more often because I will feel comfortable.

I can't think of any improvements. I just like to study in the library... the tables and chairs are all I need!

I can't think of anything.

I definitely think the carpet needs to be changed and this is of high priority.

I do not have any thoughts on improvements.

i do not think there are many needs for improvement

I don't know

I don't know because I don't go to the library too often.

I don't know how to use it

I don't really have an opinion about this question.

I don't really know because I don't have the need to use the library. However, it's always good to spend more money on reference material and not furniture.

i don't think it should improve i like it the way it is

I don't think that the library really needs to improve much, maybe the color of the carpeting, it kind of gives me a headache.

I don't think there is anything that needs to be changed

I don't think there needs to be any physical improvements.

I have lower back problems and find it difficult to sit in hard chairs without having a lot of pain, more comfortable seating is essential to my ability to use the library for any length of time.

I have not thought that they need to do anything- with the possible exception of more materials.

I haven't been in the library yet.

I haven't spent very much time in the library at all.

I haven't used the library too much to think of any kind of improvements that could be done to it. I know that it is difficult to find people to work late at night, but i would prefer to see the library open until at least midnight on weekdays. I am very busy during the day, and I think best at night...having a quiet place to study would be amazing. This is a high priority for college students.

I like the setup of the library as is.

I personally can not think of other ways to improve the library except I feel there should be another area where you can study and also eat because sometimes the one room fills up rather quickly. I would say this is probably neutral priority.

I strongly believe that if the library was renovated to look more modern that many more students would come here to use the sources and/or study. The resources themselves are very helpful, but I know for a fact that many are turned off by the outdated furniture and the all around appeal of the library. It personally does not stop myself from coming, however I know that it stops others. I am aware that funds are an issue, but if we were able to raise funds to renovate the rec center, I believe that some funds could probably also be raised for the library as well.

i think a lot more ppl would get use out of the library if it had extended hours

I think adding noodletools should really be looked at. I still had time left from my high school account last year and after comparison it was identical to the saint martins guide.

I think an increase in numbers of computers is a high priority. I think that remodeling the library to appear more modern and new is of neutral priority.

I think as of right now, everything seems to be ok.

I think at least getting new furniture and repainting the facility is a crucial improvement that needs to take place. I know funds are limited, but hopefully at least these improvements can be included on the next year's capital budget. I have talked to so many people that do not want to study in the library because the furniture is old and outdated, it is about 50 different outlandish colors in there, and it is just not a favorable study condition.

I think it would be appropriate to think about incorporating more space in the library.

I think it would be nice to update the interior with new furniture and paint. This renovation could be considered neutral, but I sincerely feel that it would make working in there a more pleasant experience.

I think it's good.

I think it's just a matter of updating and making sure you have at least some selections that are more modern and not from 30-40 years ago.

I think longer hours would be the most helpful improvement.

I think more computers could increase student visiting and utilization of the library for studying and/or socializing. I think this would be a high priority since computers would promote students doing even online research in the library and maybe then taking advantage of the hard copy resources.

I think one of the most important ways the library can be improved, is somehow helping students understand the library. Even senior students do not know about all the services the library has to offer, and because they are wonderful services, it is a shame to waste them. Overall, I think the library itself is a wonderful facility.

I think one priority would be to have a space set up, with tables, that is specifically for groups, that is not near any of the individual study areas and will not be disrupting other people in the

library. But is still in an area close to research materials if they are needed. I think this is a high priority.

I think right now just improving the appearance of the library would be a huge step in the right direction. As of right now, that is what I think should have the highest priority. The only other thing I might change would be to increase the number of laptop computers available, especially around midterm/finals time.

I think that just making study spaces as comfortable as possible. Most students like to get out of their dorms to study, and they want to go somewhere nice and relaxing.

I think that newer furniture would be a definite improvement and maybe a slight facelift to some of the overall appearance (high priority).

I think that the Curriculum Center materials could be organized better--maybe they are not so because there is probably a lot of browsing of the materials. But it does help when these items are in order.

I think that the furniture and image are high priority. Ritter seems to have acceptable resources or alternatives of obtaining them, but the atmosphere itself is uninviting. I think that extended hours would also be favorable.

I think that they should advertise its resources more

i think the furniture needs to be updated, the whole atmosphere should be comfortable and open, and easy to navigate, I think this is a very high priority, if students don't feel comfortable there, or can easily find items, they will not use the library

I think the highest priority would be to make the interior decorating look modern and fresh. The second priority would be to get new books and get rid of the old, outdated ones. This could be done by having a book sale or a fundraiser. I would donate money if it meant we would have a nicer library.

I think the interior design on the third floor can be improved. Especially the colors of the walls and the carpet. High Priority

I think the library could use a little remodeling, like new carpeting and things to just make it look a little newer and nicer. Appearance plays a large role to prospective students because on campus tours they don't have time to actually sit down and see what the library has to offer. Since funds are limited, I would say this is of low priority.

I think the library should be open later every day except for Thursday, Friday and Saturday.

I think we should have to take a class on how to use everything the library has to offer so we are better prepared when we are forced to use it.

I wish there were more desktop computers. low priority.

I would like the library to be open 24 hours a day, even if the circulation and reference desks closed at some point.

I would like the library to have inspiration put onto the computers. HIGH PRIORITY!

I would like the library to improve on its furniture. Though it may be a low priority, I do think better furniture would make it a more comfortable study area for students.

I would like to see a larger study room... where groups may come in and out without being worried that they are going to be interrupted to get drinks or food. Also, I would like to see the students have free photocopies for the items that are in the reserve. i don't agree with having to pay for printing fees for those professors that decide to have additional material.

I would like to see a more comfortable atmosphere, this is a neutral priority.

i would like to see a new color scheme... not mustard yellow, however i realize that this is a low priority.

I would like to see an increase in staff as well as an increase in the knowledge of the staff. I believe this would be a high priority because I think a lot of people never return to the library in person because the online resources are easier to deal with.

I would like to see more access to the rare book room for student research. Some of the History and Humanities books need updating.

I would like to see more comfortable areas to study also more computers. these are both neutral priority

I would like to see more computers added to the library.

I would like to see more computers unless I haven't seen a section of them i have only seen about 8 on the base floor.

I would like to see more computers, better furniture, and a more welcoming atmosphere all around (carpet colors and wall hangings) etc.

I would like to see more laptops; low priority

I would like to see more new materials in the curriculum center in the basement available (priority: high). I would also like to see new and cleaner furniture on the main floor (priority: neutral).

I would like to see Ritter open 24 hours a day. I know that when I need quiet to study, that time often goes past midnight.

I would like to see some new furniture, but this isn't that high of a priority. Some more materials for the Curriculum Center would be nice (high priority).

I would like to see the amount of books in the library increased and maybe a space increase.

This isn't too much of an issue because of the connection between Ritter and other college libraries.

I would like to see the hours of operation extended past midnight.

I would like to see the library open at 7:30 instead of 8:30, simply because there are times that I need to do last minute work or printing.

i would like to see the library open earlier on the weekend (earlier in the morning)

I would like to see the look of the Ritter library change. The inside looks like it hasn't been changed in 30 years. However, this is a very low priority.

I would move more computers down to the first floor. I hate going to use the computer lab only to be bothered by people talking, laughing, and goofing off by going on facebook or myspace. I also wish that there was a way to enforce that people actually use the computers for work, because I prefer desktops to laptops, and sometimes the computer lab will be full but if you look at some people's computer screen they are on IM and facebook, which should not be used on a library computer.

I would really like more recent sources and books brought in - get rid of older, outdated, or falling-apart books and materials. I would also like more big tables on which to spread out, and computer workstations.

i would say that they need to get some updated books, but it's not a big priority

I'd like Ritter to just be friendlier. When I got my campus tour we didn't even go inside the library and I had to explore it on my own because it was important to me. I still feel a little bit like an outsider when I go, which is why I don't go that much.

I'd like to see new furniture because the current upholstered furniture is kind of gross. The study carrels are also a very unnerving shades of yellow and orange. Studies have proven these colors to create a feeling of stress. Not to mention its very obvious what decade these items of furniture are from. I would definitely study at the library more if there was new furniture.

If I could change anything, I would sack the print section, and focus on the wealth of information available online. Anyone who is still using print media for the majority of their references needs to get out of their cave. Look into a better database/scholar section than OPAL. Get training on google's ability to find data. After staff has been trained hold user education sessions where students could be taught the most efficient and trustworthy way to find information online. Perhaps move entirely electronic and any future book purchases make them on Ebook, i.e. PDF versions of hard copy material which students could download rather than have to manually look for. With all this technology we might as well use it.

If nothing else, I would like to see greater access to more highly-rated scientific journals. Also, perhaps a more self-explanatory organization to the library.

If the appearance of the library were improved, I think that more students would want to use the library and study there more often.

I'm fine with the facilities.

I'm not sure whether or not there are tours of the library; a tour would definitely help me become better associated with where things are and how to get around on my own.

I'm not sure.

Improve the look !

increase computer work stations

Increased access of journals and increased access to resources that other schools have access to.

Increasing print journals and online copies of those journals should be the highest priority.

Increasing reference material - high priority

Increasing speedy and uninterrupted wireless connectivity, AC power outlets, and improving the quality of the furniture - tables and chairs will be helpful. Brighten it up.

interior appearance very- high

It could be more comforting, like I said before by making more homey with a better smell and better decor. The book selection is great though. Although online some books are said to be in the curriculum center but when I asked a librarian where they are they say "During the "move" they may have been taking or given away and such." Then they should not be on the database.

It is a low priority, but I would like to see comfortable chairs to curl up in and read.

It is fine the way it is

It is fine the way it is.

It is hard for new users to figure out the organization of the library -- it would very helpful to have an online map of where the library collections are. The education collection is either not indexed or is not easily understood. High priority for education department

it looks like it's in the 70s.

It seems great to me.

Its warm but not warm enough

Journal Selection (Very High Priority) New/More Copiers (Low Priority) More online Resources (Very High Priority) More Open hours (High Priority)

Just make the rooms more welcoming. I am a very visual person, so I would actually study better.

Just more computers because if the computer room is being in use then there are not many other computers to choose from unless you check out a lap top.

Just redecorate it. Bringing it out of the late 70s orange and yellow funk that it currently enjoys would help a lot.

just the atmosphere(colors and lighting) need to be brighter

Just the furniture and rooms that I already mentioned being written in.

keeping good hours

Kept open 24hours, or at least one section kept open 24 hours. Pretty High priority, there have been times I've been discouraged to go to the library because it was not 24 hours, and most students hold very strange hours for studying, etc.

larger number of books and computers

Later hours. I work and often don't get done until 10 or 11 at night so I would be able to use the library more often if it were open later.

Like I stated prior, please provide better education to incoming students on the resources that the library has to offer. The online resources are the most critical for commuter students.

Longer hours, open later than midnight

Longer hours. Neutral priority

low priority of new furniture

make it look nicer, and less old. might attract more people

Make online services more user friendly--very high priority

maybe a new atmosphere more like a coffee shop

maybe a paint job on the inside and some newer lighting that is not so fluorescent (high priority)

Maybe a vending machine

maybe an enclosed quiet area

maybe carpeting

maybe have a cafe? low priority.

maybe just nicer looking.

Maybe less sofa but more computers

Maybe more computer labs on the upper floors, but that can be painstaking and difficult so it's understandable that there are so few. That's a low priority improvement that I identified.

Maybe more quiet rooms.

Maybe new carpet

maybe new decorating to make it more inviting and warm inside

Maybe some new desks in the upstairs study area, or at least new chairs. I like studying up there, but it can get pretty uncomfortable after a while. I would assume these would be of low priority, but I would definitely go there more to study if it were more comfortable

Maybe stay open a little later. It's not that big of a deal that it is only open til midnight but at times I have found myself having to go to the MACS computer lab to finish things I started at the library.

Maybe there would be a smaller cost for a book from another school to be delivered to BW campus

media in library

More areas for group work, where students can talk and discuss assignments.

more areas for studying... with comfortable furniture.

More areas where students can space out, a bigger lounge maybe. Neutral.

More availability of books and online sources, maybe social areas where study groups can come to study. These are of high priority.

More book options should be a high priority.

more comfortable lounge settings to provide a relaxing atmosphere to study and relax in

More comfortable and soundproof studying rooms.

More comfortable atmosphere.

More comfortable chairs in the basement to do reading on (low priority)
 more comfortable chairs to sit on
 More comfortable furniture if possible
 More comfortable seating at some of the tables upstairs is a low priority improvement which I would suggest.
 more comfortable seats like couches
 More Computers
 more computers
 More computers
 more computers
 More computers and better furniture... both are high priority
 More computers in bottom level of library - very high priority
 more computers in the book sections
 More computers in the extra quiet room. This would be a neutral priority.
 more computers- neutral
 More computers outside of the computer lab.
 More computers, neutral
 more computers: high priority
 More Computers. More comfortable furniture. Newer books
 More cubical desk. The desks face each other, so there are no disturbances
 more education opportunities to learn how to use the library
 More group study areas and overall improvement to the facility...smell is very important.
 More individual study areas - high priority.
 More librarians, and longer hours at night.
 More Lounging space.
 More music selection.
 more open spaces. more places to relax and study. a place for food.
 More primary articles/journals in biology (high priority), as well as keeping the open later on Saturdays (high priority)
 More recent books (or at least more recent editions) which I would say is a low priority because of all of the resources online and more comfortable furniture to study in that's a bit newer (for me a high priority).
 More resources are always appreciated but books to read for pleasure are also appreciated. But this is obviously a low-priority item because we have a public library near-by.
 more resources, very high priority
 More resources. high priority
 more secluded computers for private study
 more Spanish language books to coincide with the growth of Latin American studies at this college
 More study areas. Rooms for groups to meet in.
 More study rooms (like 3rd floor). Better ventilation. **VERY HIGH PRIORITY**
 More study rooms (neutral)
 More study space available would be great. Big bold signs as to where everything is. Making it more easy for people coming in to find things. Add more interesting bulletin boards, etc., that catch people's eyes and draw them in.
 More study space possibly.

more up to date check out system-- neutral priority

more welcoming and better organization and easier finding of materials both online and on paper
Most of the furniture and desk/workspace is old and needs to be replaced. This is a very high priority, often times I am in the library for several hours and it can get quite uncomfortable. It would be much more convenient if the system used to shelve books was explained more clearly.
High Priority.

Most of what I see is favorable.

Need more current books, this is a very high priority. Also, there need to be more computers, also a high priority. It would be nice if there was a coffee bar/snack area, not just machines which is probably high priority.

Needs more computers. High Priority!

neutral

neutral priority

neutral priority more computers

neutral priority, better bathrooms and furniture

neutral priority-updating the furniture on the top and bottom floors, high priority-updating the paint/carpet colors on the top and bottom floors.

Neutral-- the shabbiness of it. It is very dull.

Never been there.

New carpet, comfortable chairs, more small desks

New carpet, update of books.

new furniture

New furniture and floor plan for study spaces - high priority.

New furniture, individual study rooms for study groups to meet, more inviting atmosphere, more cheery decor.

New furniture, more books, should have every book available that can be sold in the bookstore

new furniture, new carpet, more database links high priority

New furniture...have students have their own cubicle...study space with comfortable chairs...more closed off areas for group meetings

new paint

New, comfortable furniture. More computers.

New, more comfortable, and less squeaky furniture on the third floor would be a good way to start.

newer books and such for research

newer laptop computers, medium priority or neutral

Newer/and or cleaned carpet. neutral priority

No comment

No ideas

No suggestions.

No suggestions.

none

None

none

None

none

none

None

None

Not a high priority, but the chairs on the second floor that are used for the computers, and desks are older. New chairs would be good, but it is no big deal.

Not many improvements needed, except what was mentioned in what I like least about Ritter Library.

Not really. I just think that the library is just behind schedule as far as keeping up to date.

nothing

Nothing that I can really think of.

Once again, library hours need to be extended to 24 hours during the week of finals only beginning on the Sunday before finals, going through the Thursday of Finals. This means it is only 5 days, and i think this is very high priority

One of my bigger complaints is the color and staff of the library. The rugs are way too old and remind me of the 1970's, not modern in any way.

Open 24-7 like every other college!

Open earlier in the day

organize books so they're easier to find-- neutral priority

Other than more parking, I think the library is a fairly efficient library for a small private college.

Other than what was listed above, I do not have anything to add

people need to be quiet in the computer lab: high priority

Perhaps a study area that is a larger space, instead of scattered table space. Also, if there was a way to seclude these areas so that a group could meet in private and not interfere with others' research, that would improve the usefulness of the space.

Perhaps open later, and I know that's difficult, but only having one computer lab open for 24/7 may not be enough, especially for those who live on North Campus.

Perhaps, the floor plans could be rearranged to make a better study space.

possibly more work stations or desks with chairs available especially during exam weeks

Possibly more computers along with a more comfortable setting to study in.

Primarily the book collection. I rarely look for materials because I know that our own materials are so limited.

printer in the basement

printers maybe?

Providing a map for students of the Ritter Library.

Put some money into making it look a little classier. High priority.

Re-carpeting the building should be the highest priority.

redecorate the quiet study rooms, the furniture is poor, and the walls are so thin, sound travels very easily.

Remodeled study rooms. At least paint the walls. And hang the paintings that are scattered around the library on the walls.

Remodeling of the basement, perhaps?

Renovating the library - ie: carpeting. More access to journals. More up-to-date books

Ritter library is a great resource here on campus, nothing else is really needed.

see comment at end

See comments above. Current resources are adequate and useful.

see question 45

Should be opened earlier in the morning, for people with morning classes

size

Some of the chairs in this building are almost scary to sit on. It would be nice to see more computers since sometimes its a struggle to get on. It would also be nice if the library was open an extra hour or two, at least during finals week.

somewhere very visible that shows where everything is

Spend time educating students on the online resources. The students seem to learn about them by necessity when a paper is assigned. How about library orientation sessions?

Stated above

Stay open a couple Fridays a month. During crunch time, I do work on Friday nights and it would be great to use the library.

The architecture - to be more study friendly - as well as pleasing to the eye. The carpet and nasty ceilings have to go. The bathrooms need to be cleaner and renovated as well. The whole place looks dated, not in a good way.

The carpet color is ugly-very low priority

the carpet needs to change, not high priority

The carpeting and overall colors of the library need to be updated/modernized.

The carpeting needs to be replaced because the burnt orange color is too retro and would be more inviting with a different color. This should be an average priority.

The chairs in the basement, unless they have been updated in the last 2 years should be replaced.

The furniture at each of the study tables and computers are generally uncomfortable if you need to work there for a while.

The highest priority for me would be paying for access to more online databases with scholarly journal articles. You could redecorate the library out the wazoo, but that's not an effective way of improving the library in my opinion. Access to more materials will be the most helpful thing to students.

The library could be improved by adding a few more of the "comfortable" study spaces in actual book areas, like the entrance area, with comfortable chairs. This is a low priority however.

The library could be improved by having more computers available and more tables for quiet study space.

The library could use some newer fiction books to improve the selection. This is neutral priority.

The library doesn't seem as modern as many libraries on other college campuses that I have visited. Modernize some, and change carpet. Modernizing the library is a neutral priority and changing the carpet I'm sure is a low priority.

The library has improved a lot since I was a freshman (2001) and every change has been a positive one, however, I know that there have been new changes that I haven't found out about until long after they were made, so perhaps better advertisement of new features at the library.

The library needs to be bigger. The college spends all this money on other things, instead of updating the books in the library. Compared to other schools are library is pathetic. These improvements should be a high priority.

The library needs to have more of a warm, friendly feeling inside. It is extremely outdated inside.

The only priority (I consider to be high) is to get more computers in the reference section to accommodate more students.

The only thing I can see that would improve the library is more books/resources.

The only thing I can think of to improve the library is to have a little more space available to study in the lower and upper sections of the library. This is a low priority.

The only thing I think can be improved is the style of the library. The 70's colored carpet needs to go. I would say this is high priority, but only because I really don't like the way it looks.

The only thing that I would like is if the library could be open 24 hours a day at least Sun-Thur. the orange and yellow desks are obnoxious and ugly

There are no other improvements

There are no other improvements that I can think of.

There isn't too much to change

there should definitely be more computers to access. I think this is a neutral priority, because I usually only come in there during high traffic times and this is when there are not enough computers. At other times I am sure that the amount is plenty.

umm it looks old and very outdated.....need to teach freshman how to use the library move efficiently.....because i am a junior and have NO idea how to use half the things that I have readily available to me

UPDATE and REMODEL! HIGH PRIORITY

updated books---curriculum center

Updated, comfortable furniture. Neutral

Variety of books.

very high priority- fix the ceilings and walls!!! high priority- update the books!

Very low priority- nicer couches in the middle floor and more comfortable chairs around the tables.

very low priority: redecorate

WE NEED MORE BIOLOGICAL JOURNAL ACCESS. Many times I will search for an article.

The abstract sounds great but I cannot ever obtain the full text.

what about a small cafe, like at Border's Book Stores.

What I mentioned about remodeling and getting more books should be placed high on the list of priorities.

What if you installed a small cafe like the cyber cafe for the north side of campus? I image that lots of clubs would want to meet there and it would draw more attention to the study space and resources.

when a person walks in there should be someone at the desk who can help you find exactly what you need and tell you exactly where to find it

While it is expensive, I would like to see a continual update of the technology. Perhaps we could subscribe to more databases.

Why does the library close so early? For most college students, pulling all nighters and getting work done in the late hours is not at all uncommon. It would be nice to have a place other than a dorm room or a lounge to go and get it done, a place that has all the resources you need available in one building. Also, the look of the library **NEEDS** to be updated. I honestly think that the building itself is doing nothing to help recruit or retain students. The book collection is frankly sad. When one compares the library to, say, the new rec center, it would seem that BW puts its emphasis on athletics over academics.

You could have free coffee or hot chocolate during finals in the lounge.

a media center room to watch educational videos

A coffee or snack bar would be a very good idea!!

A coffee or snack bar would be amazing. I would go to the library more often if this feature was added.

A coffee/snack bar would be a great thing for the library and I think would help bring more students into the library to study.

a room for group work

A snack bar would be a great idea to improve the library.

Adding a snack bar may also increase students' likelihood of coming to the library. I had not thought of that. To me, it sounds like a fairly decent idea.

adding more work stations

Again noodletools if i recall the subscription for a school our size wasn't bad at all.

Again, I think repainting and getting better furniture is a very high priority because right now it is not a comfortable situation to study in.

Again, the survey pretty much covered everything I can think of. I think the coffee shop/snack bar is a great idea, although it would be more of a convenience than a necessity.

All mentioned: Hours of operation, coffee/snack bar. The coffee/snack bar would generate more income than it would require...without a doubt.

all of the above improvements will be good.

All of the above questions sum it up.

all the above are touched upon

also changing the layout of the building--it's a little confusing the way it is now

another entrance/exit on the back side would be cool, i don't like walking very much

Another entrance to the building - neutral.

As mentioned before, an increase in numbers of computers is high priority, especially for finals time. I think that more computers should be located on the top and bottom floors.

As previously mentioned, an expansion of the online journal holdings would help out students in the future I'm sure. Also, a fiction/novel section might attract more of a crowd as well.

As stated earlier, I like the library as is.

Atmosphere - High priority.. it will make more people want to use the library

Cannot think of any at the moment.

cant think of any

can't think of anything

Coffee will bring in money.

coffee/snack bar would be sweet

d/k

D/K

different arrangement: low priority

dk

DK

Don't know

don't know

Don't need to decrease noise level. Please just keep one floor silent and allow talking on the others. Need to talk to study in groups.

Drop box locations throughout campus might be helpful and encourage students to check more books out if they can return them at more central locations. Maybe even offer delivery to the Student Union or to Jones Music Library for south campus residents to pick up books during the day if they can't get to the Library.

Everyone has different study habits and comfort zones for studying...a little more variety such as seating (cushioned chairs/couches/bean-bags), tables (different height levels to accommodate

both short and tall as well as those who like to sit on the floor) and computer availability are essential when studying.

Expanded hours.

food sounds excellent. espresso is even better

friendlier staff

Funds should not be very limited given the fact that tuition goes up a grand every year.

Get more books, I guess?

Go all digital, we don't need all these books specifically because they go out of date so fast.

Think about it, \$50 for a print copy of a book which will what maybe last 1 year as valid, if you are lucky. Go all online, and provide training, perhaps talk with Brent Gummow and see if Ed Tech. can get you to produce an online training for the library references and online sources. If you are lucky the increased end user training may be able to save you cost if you end up getting to sack a few current employees. They seem like they sit around not doing much anyway.

have more computers in the library

having an espresso bar like the cyber cafe on north campus would be so convenient for those who spend more time on north and like real coffee. It would also attract more people to use the library for studying and research.

high

High priority to me would be maintaining the online database

high- the library smells bad and this isn't attractive nor makes me want to study in it.

I can not think of anything else that needs improvement.

I can not think of other ways to improve the library currently.

I can think of no improvements!

I cannot think of any other improvements.

I cannot think of any other ways in which the library can be improved other than modernizing it some.

I cannot think of anything else.

I cannot think of other ways, but to expand on the question above of increasing hours, I would like to say I am fine with the hours now that I am a commuter, but when I lived on campus I thought the library needed more weekend hours. I thought it should stay open later Fridays and Saturdays.

I can't think of any others.

I can't think of anything else.

I do like Ritter. I was quite successful in my undergraduate program B-W and I anticipate the same in my graduate school efforts. Hours of operation and relative comfort are important.

Having a snack bar is not.

i do not believe that anything else needs to be improved

I do not believe that it is necessary to put a snack bar into the library, but maybe just some easily accessible vending machines. These would be sufficient in my own opinion.

I do not see any other improvements that need to be made.

I don't know at the moment.

I don't know of anything that would really be of need that would improve the library.

I don't really have an opinion about this question.

I don't think a snack bar is at all important

I feel it is suitable as is. The idea of a coffee/snack bar is an inviting idea but I think overall the library is well equipped.

I feel that it is easy to access information, but having more of these resources of more recent information would be a great benefit and help to many students.

I have been disappointed when I have looked for books to use for references for papers I have had to write. Most of the books seem to be outdated.

I have had no problems the times that I have been there.

I have never been there

I have no other suggestions for improvement.

I have no preferences.

I haven't been in it yet.

I like the idea of adding a coffee/snack bar.

I like the idea of adding a snack/coffee bar as presented in question number 34. The little room which now holds the vending machines could easily be turned into a small snack/coffee bar. I think this is a great idea!! I know it is hard due to limited space, but having someplace to park would be nice. There really is not any convenient place to park to go to the library.

I love the coffee bar idea!!

I really like the idea of small study rooms for groups to meet and more inviting atmosphere (Very high priority)

I think a snack bar/cafe would be an excellent way to get more use out of the library and attract more students. I know I always enjoy going into Border's or Barnes & Nobles because I like the atmosphere. Having a similar atmosphere at Ritter, I think, would be a great for our students.

I think adding a snack bar would be very nice for when students want to take a break. However, I do not think this is a very high priority - it would just make the process more friendly!

I think allowing the access to free copies would be better for students who are strapped on cash (high priority).

i think extending hours of operation during finals week would be really beneficial to the students.

I think it would be nice to have a coffee vending machine. Low Priority

I think that a coffee or snack bar would be a great idea and would allow students to have productive study breaks (high priority).

I think that our library lacks a lot of "modernness" objects in general. There is no real appeal for me to spend time there.

I think that Ritter should include a best-seller section for leisurely reading and I believe this is very high priority.

I think the facilities are fine.

I think the library could use some new carpet.

I think the library needs to have more "comfortable" study spots where you can keep to yourself while keeping the area's good for group work

I think they've all been listed.

I think you covered them all.

I would like the library to be more inviting. A library is a place where you can go and relax. I would like to see more windows with a view of the quad, and maybe some plants or paintings.

Right now it is honestly ugly

I would like to make sure other students are not having group meetings in the quiet areas.

I would like to see better lighting in some parts, especially the lowest level. I would say it's neutral.

I would like to see new environment. It seems to be an OLD environment and not very accepting.

i would like to see no charge for the copy machine, but it's a low priority
 I would like to see the hours improved as I already stated. That is the main thing. Other than that
 I would like to see print selection improve.

I would like to see up to date magazines added to the libraries holdings (priority: neutral). I
 would like to see the library make better use of the 2nd floor (top floor) room (priority: high).

I would really like to see an attempt to acquire material that our faculty members have written.
 We see these people every day, and yet we don't have access to the incredible written work they
 produce. To me this is a high priority.

I'm not sure.

improve bathroom--high priority

improve education center

Improve the look and get more books. These are very high priorities.

include a scanner and/or color copier

Increase knowledge of staff to be able to help you locate reference materials. High priority.

Isn't this the same question as #27?

It is fine the way it is

It is fine the way it is.

It is fine to me.

It would be nice to have access to more copiers or color copiers.

its fine the way it is

its good

Just as a comment, I think the look of the library or the "need" for a snack bar should come last. I
 also think Ritter is very quiet.

just look nicer!

JUST REDUE THE WHOLE THING, IT LOOKS LIKE IT IS THE 60-70's IN THERE.

Just so you know, this is *exactly* the same as Question 27.

Just the earlier opening time.

kg

later hours would be nice!

Library needs to be kept open later on Saturdays (high priority)

low

low priority-get copy machines that allow several copies to be inserted at once to copy. (instead
 of copying one page at a time-you can be standing there for a while because of this)

Making areas of the library more interactive.

May want to have one floor be for students who need to convene as a group and talk- so as not to
 disturb students who are researching/studying. I have found this to be a problem from both
 perspectives.

maybe it could actually have a book selection in-house?

Mentioned previously.

more books

More color.

More comfortable chairs and more computers are very high priority.

More computer access

more computers (high priority)

more computers and better furniture

More computers!

more computers-low priority

more interaction/communication with profs so that materials required for research or for class are immediately available as needed -VERY HIGH priority

more magazines available, neutral

MORE RESOURCES!!

more rooms for total silence

More seating areas.

More student-paid jobs in the library for work study students. It's a high priority.

More study areas

More study rooms (neutral)

more study rooms, high priority and 24 hours during finals, high priority

more updated leisure reading

More work space for groups as already stated.

My main complaint is lack of resources, both online and hard copy.

Needs new furniture. High priority.

new carpet on the third floor-very low priority

New furniture, and more material that can be read for pleasure instead of just using for reference.

new paint job on walls, high priority

no more

No need to decrease noise level. Sometimes, I can't study in there because it is too quiet and feel like even me breathing is too loud.

no other opinions

No other ways

no other ways

no other ways than already mentioned

No other ways than listed above.

No others.

No suggestions.

None I can think of.

None other than what has been covered already.

None others that I can think of.

None that I can think of, except the comfortable study space suggestion.

none.

none.

None.

none\n

Not sure

not sure...for sure furniture and maybe a mini-mester on USING the things in RITTER

nothing

Nothing that hasn't already been stated.

Nothing that I can think of. Being a freshman, I haven't been to Ritter a whole lot, but from the times I have been there, I haven't noticed something that needs improvement.

Nothing.

Offer just coffee, we don't need a whole coffee/snack bar.

Open earlier than noon on weekends.

overall refurbishment, the carpet and atmosphere is eerie, very scary late at night. neutral

perhaps make the bathrooms a little less scary, and more like those in Malicky.

Please designate some areas where food and beverages are permitted.

Possibly more books, very low priority

Put in snack machines....Neutral

Reorganizing/remodeling the curriculum center section downstairs. This would be very helpful for education majors--especially because they are in Wheeler hall next door!

Ritter Library is fine the way it is.

same as above.

See 27

see above

See above comments.

See answers to question 27

See comment at end

See question 27...

see question 45

Signs that show which books are where. computer resources at the entrance that tells where to locate material.

Simplifying the layout and arrangement of books/reference materials. neutral priority.

size

snacks and coffee..very high

Some mornings I am on campus by 8 am and the library doesn't open until 8:30am. Classes begin at 8am, so I think the library should be open then.

Teaching people how to use it, high priority

The carpet needs changed, it is not a very high priority but it is ugly and from the 70's, if that.

Some of it is strained as well which is not appealing.

The coffee shop/snack bar would be nice....however only in addition to my previous suggestion.

I would say that a snack bar of some sort is of low priority

The coffee/snack bar would be an excellent idea...you would keep more people in the library using the materials.

The furniture is horrible

The hours of operation should be for later at night.

The hours of operations during the weekend is too short. I wish the library opens before

1pm\nthe furniture is fine.. just needs to be clean the noise level is fine too

The idea of a coffee/snack bar is a very good one.

The lobby and upstairs are nice, but I would be embarrassed to show a visiting student or friend the downstairs, they got rid of the orange carpet in Kamm.....continue with the downstairs of the library!

The noise level is not a problem in the library.

The only other improvement I have is mentioned above.

The snack bar idea might be a good idea, but it might also cause distractions to others around you or even distract you from doing your work.

There are no other changes

There are no other improvements that I would be looking for.

There are no other things i would improve

There aren't really any material improvements needed.

There could be more study space in the upper and lower levels of the library to study. This is a low priority.

They are all fine

what is listed is fine

what you have is fine

With so many online resources there is not a great need to expand printed materials but overall the BW library is a depressing place in which to do work.

If you would like to add comments, please do so below.

Actually, you guys are doing WELL!

Although I love going to Ritter to escape the distracting college campus and my home to study, it should be a priority of the college to set aside more funds for the library. If you have a mindset that only limited funds are available, and nothing can be done to fix that, then you will not get anywhere with improving the library. I understand that the College is only willing to set aside a small dollar amount *right now*, however with a group of motivated people, this can be changed. If not enough funds are available today, a task force should be put together to obtain grant money and donations to significantly improve the library, or even build a new one. If this is not done, I fear that Ritter may go down a downward spiral. Unfortunately, Ritter has become a sore sight on campus, and when I visit there, I am usually one of only a small handful of students in the library. My opinion is that the traditional college library that Ritter is currently has become outdated. When I walk in to a modern college library, I expect to have wireless and wired network connections for PCs (I know wifi is already available), and plenty of A/C outlets available to plug laptops and other devices in. Desks and chairs should be ergonomically correct for the use of laptops (the current wood desks and uncomfortable chairs do not cut it this day in age). A modern library should have plenty of spaces available for studying (quiet areas), meeting spaces (including projectors built in to the rooms, speaker phones, etc), and socializing. There should be a cafe available for people to take a break from studying to grab a cup of coffee. In this case, remove the cafeteria from the dorm on north campus, and put it in the library instead, along with another Cyber cafe. Instead of a traditional computer lab, laptops should be available for loan to students to roam the library and study wherever they want. Note that this alone would not cost much more than a traditional computer lab, but would provide much additional flexibility to students. I would even go so far as collaborating with the Conservatory to form a strong audio/visual collection to allow students to listen to various types of music. In addition, Ritter is in desperate need of being remodeled. I know many students, myself included, try to avoid the library since it is not an attractive place to work in. When I walk in the door, and especially as I make my way upstairs, I feel like I am stepping back in time into the 70s (orange carpet, outdated furniture, etc). So, all that being said, I think one of the top priorities of the College should be to make funds available to save Ritter and transform it into an innovative study/meeting/socializing space. There have been quite a few colleges across the country that have done this with much success. I envision a modern library, along with a cafe, roaming laptops, quiet study areas, meeting space, and socializing areas, which would attract many more students to the library. Of course, along with all this, a modern set of books, magazines, etc would be very beneficial, and the other items would help to draw students to the available books. Imagine a high tech library on BW's campus, bustling with students similar to today's Borders or Barnes & Noble book stores.

Being able to print online sources is most helpful, especially when in the social sciences.

Being an English major, we do not need to do a lot of research for our papers. My other classes have minimum research requirements, which can be satisfied with the online databases through Ritter Library. The online resources are what I utilize the most.

COMDISDOME Database has information, but when trying to locate the information from the dorm, a lot of the references are in the library and not available through full text

Go Reference desk!

I am looking forward to using the library in the near future!!

I appreciate the services of the library very much, whether it be onsite or offsite. The only thing I can say is to keep up the current offering of services, and maintain a quiet atmosphere, as Ritter can be one of the few quiet havens on campus at times.

I believe that if the library were to improve its overall look, more students would make use of it. If more students then came to the library, perhaps their grade point averages would be better as well. All in all, though, I am pleased with the staff and resources offered here at Ritter Library. Good job!!!

I believe that the online databases are a bit confusing to navigate, but after some time students do and should get used to it, though it may become frustrating for freshman or even returning students who are out of practice when trying to manipulate the resources. It becomes especially difficult when trying to find printable resources instead of book abstracts. Also the library's catalogue as previously stated is lacking. I would prefer to not waste my time looking and finding maybe one selection at our library that covers a topic of research, when I could travel downtown and find scores and scores of books that would be not as old and outdated and are more useful.

i believe that the ritter library is very useful.

I don't mean to sound like a jerk, but i really feel strongly about the extended hours of operation during Final Exams!

I don't really enjoy going to Ritter Library. The environment isn't very welcoming and the books are outdated that I needed for research. I would prefer to go to libraries around the area. Ritter needs revamped and quickly.

I don't use the library often, but when I do, my only complaint is that there should be more staff members available for helping people find whatever they need. I think it is because of this reason that I tend to use the library's online resources.

I enjoy Ritter Library, and I find that I can study better there, than anywhere else on campus.

I enjoy using Ritter Library and will continue to do so.

I find that Ritter Library is a great campus resource. The staff is very helpful. However, studying in the library could be made a little more welcoming.

I have made my opinion, and hope that there is something the school can do include renovations for Ritter in the near future, because it desperately needs it.

I have never been to Ritter library because thus far no class has required me to do any research. I have plenty of places around my dorm to study, so I do not need to go to the library to do so.

I like going to the library to study when studying in my own home is too distracting. I would go more if it were more comfortable, but I understand BW may not have the funds to get new furniture.

I like Ritter, but it's difficult to accomplish stuff sometimes. The reference floor is very noisy and I get frustrated if I need to use reference materials and I can't concentrate because people are typing and talking. I especially like the bottom level because people stay out of it. It's quiet. It gives me a feeling of relaxation and it feels like I'm in an actual library.

I like to use the library during the day and at night

I love Ritter :) They always have friendly staff and plenty of ways to find resources!

I LOVE THE RITTER LIBRARY STAFF!! You folks are the best and I miss you! Pixie

I really like the library.

I studied abroad in Australia and I found it a little strange that during the semester I was there I used the library more than during my entire college career. There is no emphasis to use good, reliable resources.

I think everything that I had to say I mentioned above...

I think improving Ritter Library has the potential to really make this campus even friendlier and more comfortable than it already is. B-W is really making an effort to make this place the best it can be and by brightening up the library and the things it offers students, I think it will really put this campus over the top. :)

i think it is encouraging that this survey is being done.

I think Ritter Library is fine; however, as I said before I think the Education majors would be happy if we had accessibility to our computer programs in the library (these used to be available in MACS but they have taken them off this year). I also like the idea of adding a coffee bar, and I think if BW would offer the library the funds i think it could use some inside renovation on the way it looks! :)

I think Ritter Library is in desperate need of improvements. Any little change, like getting rid of the awful orange carpet, would definitely help! Being a student I know most people who go to the library only use the main floor because of the appearance and atmosphere of the basement and top floor. So by addressing those aspects I believe more students will feel more comfortable using the library as a place to study and do research. The idea of adding a snack/coffee bar is a great idea! When studying late into the night it is sometimes nice to have a little pick-me-up like coffee or food (not found in a vending machine). But right now it is not convenient because the library does not offer such services, Lang is closed at night, and the Union is too far of a walk to just run to get something.

I think the library is a wonderful tool. However it is difficult for education majors to sit in the section with all of the children's books and such and discuss about our lessons and grab resources when there are people studying all around and you feel like you are disturbing them I think that Ritter Library is a very good tool for students. It seems to be well run and maintained. I don't notice a whole lot that needs to be changed.

I think that the library in general in terms of resources, appearance, and availability needs to be more suited towards the students. Then more people would want to use it.

i think that the resources that Ritter has are wonderful and very helpful. However i hate going there because it is not very "friendly" or inviting and there are only three or so computer workstations upstairs. I transferred from Lakeland Community College, and I loved their library. I would always go there between classes to study. I do not think I would ever choose Ritter as a place to relax and study. It does not hold that type of atmosphere for me.

I think the committee behind this survey is aware of all of the issues, and seeing as how I do not frequent the library as some do, I have nothing further to add.

I think the library needs improvement and should be one of our top priorities to do so because it is an area for learning! The library should be welcoming and comfortable! I believe by redecorating the space it would improve greatly and would be encouraging for students to use!

I think the Ritter Library has great resources.

I think the students are very lucky to have this resource on campus. With on line access to so many items I rarely have had to bring books in for research. It is very nice to be able to go on line choose the items and have them ready for pick. I am wondering if I have access to the facility after graduation?????

I think this survey was a great idea. The library definitely needs some attention, finally!

i think you guys are doing a good job!

I understand that these things will all take time and a lot of funding but I think it is important to make some changes. These changes will help to attract more people to the library. Just

expanding the hours is a good first step, you will just need to find people to work there later, but MACS is the only 24 hour lab and I believe the library should be as well. Thank you!

I use the library mostly for studying in between classes. I find it useful because I can eat my lunch and also get some homework in. I use the database mostly from my home because I am a commuter and I find it convenient that I can connect anytime I wish.

I wish we could bring coffee upstairs to the study tables

I would like to see a little more of outdoor places to study around library.

I would like to see the library improve to be one of the best in the area. I think it is unfair that CASE Western and John Carroll University have better libraries then we do.

If the library had greater resources, open study areas separate from quiet areas, and was open longer I think students would use it more.

I'm glad that Ritter Library is doing what it can to improve our campus. Keep up the good work. By the way, I didn't know the library offered training sessions on using its resources. The reason is probably because I'm a commuter. You should put some training information pamphlets in the commuter lounge. That would help tremendously. Thanks. Peace.

I'm not trying to be too picky, but the carpet pattern makes me dizzy sometimes. I would rate getting new carpet as a low priority (that's why I didn't mention it above) but I thought it was worth mentioning anyway.

In reference to question 37, I did not know that the librarians worked in courses. I am not sure if these are freshman classes like LAS, but I was never enrolled in such a class. I think it would be awesome if once a semester there was a general session for library topics.

It is a home away from home

It might be nice to offer some sort of service in which students can rent movies cheaply or for free.

It would be nice if the computers in the computer lab had VB.net so that I could go to those computers to do my computer science homework instead of MACs because MACs often is full and it would be nice if there was another place that VB.net could be used.

I've had good experiences at Ritter library!

I've only used Ritter Library a handful of times. Normally, it was only to watch a video for a class, or to read an excerpt online for a class. I'm incredibly unfamiliar with the database, how to use it, how to acquire books; I don't even know how the library is set up. Like I said before, tours would greatly benefit someone like me who commutes, in order to help familiarize me with the library and how to navigate its resources.

just would have liked to use the resources better and had NO idea how to use them.....at all and well that is one huge drawback to my experience at BW

Keep up the good work!

Libraries in general are becoming obsolete. It would be great to have all references available online through Ritter so you can have access 24/7.

Library hours should be extended on Saturdays and there could be more primary articles/journal for biology (specifically of subfields of biology). I really don't think there is a need for something like a coffee/snack bar; that just seems like a waste of money that could be used for better things.

Library is a great place. Personally I think the furniture all over campus needs updating, or cleaning. Library can be great place for quietness, but sometimes can be too quiet. Resources are great. Lacks feel of a public library. Maybe due to lack of movies or fun books? Never gotten a

book from Ritter before. Always use online resources. Very helpful employees and always knowledgeable.

Like I said, I haven't been to Ritter a whole lot yet, but so far, I've had good experiences.

No I love the staff they are very nice and helpful

None, this survey was very complete and addressed the concerns I did have.

Overall, I think Ritter does an above average job at accommodating students.

Overall, I think Ritter Library is a great place to study and do research. I would recommend it to any student.

Please consider the above suggestions

Please don't add a snack bar. Lang is right next door. People shouldn't eat or drink in libraries, unless there's a designated lounge or something.

Please don't ever rid the library of OhioLINK/OPAL options.

Please don't get rid of the carpet on the top and bottom floor, it is amazing. If you do I will poop and pee all over the new carpet.

please update and add more resources to the education center in the basement

Ritter has always been helpful for the few things I've needed but I find myself in Jones Music Library more often.

Ritter is not a bad place on the whole, it is just a thousand times less convenient than MACS

Ritter Library does an excellent job of providing research materials. However some need to be updated.

Ritter Library is a phenomenal tool that B-W has to offer and more people should utilize it as a helpful resource on campus.

Ritter really could use some help, it just does not invite students to come in and learn....too loud, unorganized, materials are hard to find, online material is a mess. I think that as improvements are made, these problems can be relatively easily remedied.

Some changes could be made to make the library better, but the staff there is always very helpful and does an excellent job.

Staff is very helpful.

Thank you for allowing me to voice my opinion.

Thank you for doing this. it helps

Thank you for taking the time to devise this survey and taking the initiative to gather student input. The staff and resources at the library have been extremely helpful, and the only thing I see as inhibiting the popularity of the building is its cosmetics.

The library has been a nice place to get away from the noise of the busy campus. There is ample space for everyone to work as well. It could be improved by modernizing some, but overall, it is a good place to get work done, or to do research.

The library is a nice place to study. It is quiet most of the time and is a nice place to learn. The couches are pretty nice, but the wood chairs are kinda rough. I think that a coffee/snack bar would bring in more students and would help out with the overall atmosphere of the library.

The Library is a very enjoyable place to get work done, and a great meeting place to work on group projects. The staff is very friendly and as helpful of one as could be asked for in a library.

The library is very helpful every time I have visited.

the library staff is very nice

The library's online database has been very useful to me.

The more sources available the better. And with that, adding more space for students will help increase use of facilities. A serious, quiet, yet laid back atmosphere is best in order to feel comfortable enough to approach people and want to stay in the environment to get work done. The Ritter Library is a wonderful place on campus with several advantages. I like that I can take out a Laptop if other computers are full or if I want to use it in a comfortable place. I also make use of the online database of books and articles, and that is my only source for research projects. And I enjoy just relaxing in the library, reading leisurely. The staff, and even the student workers are very helpful and nice. I really enjoy the BW Ritter Library. My only negative comment is that there are often students talking, and groups meeting in the quiet lower level, and I would like for that to be taken care of. Other than that, great job!

The Ritter library is very useful

The Ritter Library overall is a very nice place to get work done. I at times type papers at MACS computer lab, but if available, I tend to go to the library.

The staff has always been very helpful with finding articles I need, and they have always been pleasant:)

The staff is very helpful, but the hours of operation need to be extended to later at night.

The staffing was friendly and helpful from my experience.

Things are going great and this program is really helpful. Thanks a lot

Very nice survey, well designed, and thoughtful questions. I am impressed with the success of the Ritter Library and BW Library system overall considering it is a small private college. The only suggestion I still have is to make the library more accessible, drop boxes, pick up locations and plentiful parking are good ways to encourage the use of the library and library system.

Wonderful staff

yay last question!! honestly I have only been there a few times it is a nice library as far as those things go :) though really, comfort :)

You could save money, and get better material by going all online, and increasing end user education to cut worker costs.

You guys are great!

You should advertise your resources more.